

Quick Reference Guide

Notifications

JHA Treasury Management™

Last Updated: January 11, 2021

Notifications

Overview: Treasury Management offers a comprehensive set of notifications ranging from login to various payments options. These notifications can be delivered via desktop, email, and/or text message. In addition, there are multiple configurations that your FI can establish, including forcing users to receive notifications. The list of available notifications follows:

Account Recon

Report Ready to Review

ACH

- ACH Payment Created
- ACH Reversal Payment Created
- ACH Payment Pending Approval
- ACH Payment Approved
- ACH Payment Approval Rejected
- ACH Payment Edited/Deleted
- ACH Payment Failed
- ACH Payment Uninitiated
- ACH Template Created
- ACH Template Pending Approval
- ACH Template Approved
- ACH Template Approval Rejected
- ACH Template Edited/Deleted
- ACH File Upload
- ACH File Transmitted
- ACH Payment Pending Approval 30 Minutes Prior to Cutoff
- Same Day ACH Payment Pending Approval 30 Minutes Prior to Cutoff

Admin

- User Created
- User Pending Approval
- User Approved
- User Approval Rejected
- User Information/Entitlements Changed

Login

- User Credentials Locked
- User Email Address Changed

Positive Pay

- Exception Items Ready to Review (Check)
- Exception Items Ready to Review (ACH)
- ACH Filter Created
- ACH Filter Edited
- ACH Filter Deleted
- Check Exception Pending Decision 30 Minutes Prior to Cutoff
- ACH Exception Pending Decision 30 Minutes Prior to Cutoff

Stop Payment

- Stop Payment Created
- Stop Payment Pending Approval
- Stop Payment Approved
- Stop Payment Approval Rejected

Transfer/Loan Payment

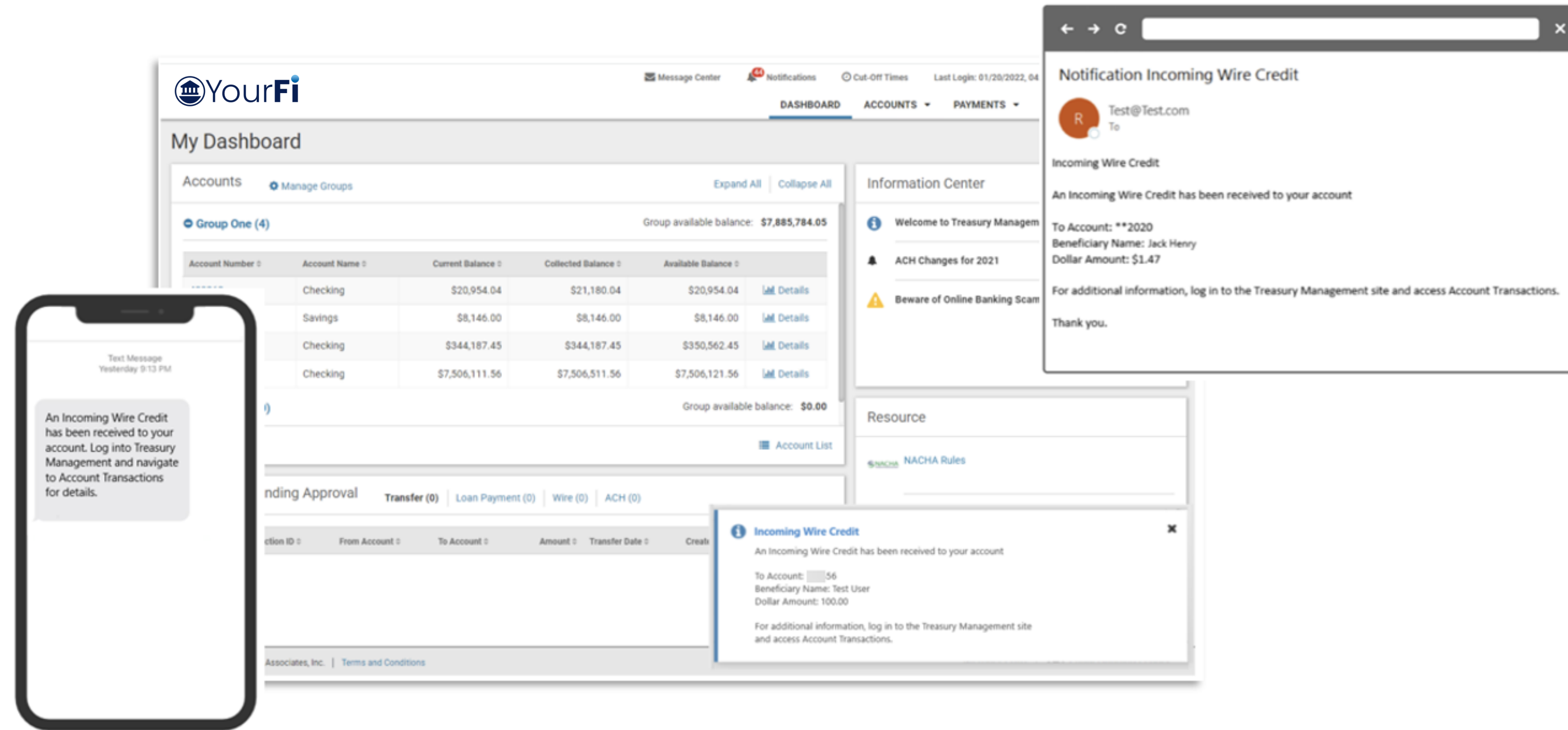
- Transfer/Loan Payment Created
- Transfer/Loan Payment Pending Approval
- Transfer/Loan Payment Approved
- Transfer/Loan Payment Approval Rejected
- Transfer/Loan Payment Failed

Wires

- Incoming Wire Credit
- Wire Payment Created
- Wire Payment Pending Approval
- Wire Payment Approved
- Wire Approval Rejected
- Wire Failed
- Wire Edited/Deleted
- Wire File Uploaded
- User Email Address Changed
- Rate Quote/Contract Accepted
- Rate Quotes/Contract Approval Rejected
- Wire Beneficiary Created
- Wire Beneficiary Pending Approval
- Wire Beneficiary Approved
- Wire Beneficiary Edited/Deleted
- Wire Beneficiary Approval Rejected
- Wire Payment Pending Approval 30 Minutes Prior to Cutoff
- Foreign Wire Payment Pending Approval 30 Minutes Prior to Cutoff

Notifications

Sample Notifications



Incoming Wire Credit

- Notifies a user of any incoming wire credit.
- Banks are required to enable this new notification prior to users being able to see it and activate it.
- Notifications are available via email, desktop and text.

Notifications

Back Office – Configuration – Notification Configuration

	ACTIVE	FI Required	Email	Desktop Notification	Text Message (SMS)
Incoming Wire Credit	1 — <input checked="" type="checkbox"/>	2 — <input type="checkbox"/>	3 — <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wire Payment Created	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wire Payment Pending Approval	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wire Payment Approved	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wires - Approval Rejected	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wire Failed	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wire - Edited/Deleted	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wire File Uploaded	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

1. Activate

Select the toggle to Active. Once activated, FI Required and Delivery Methods can be established.

2. FI Required

Selecting FI Required requires the user to receive the notification via Desktop delivery method.

To require the user to receive the notification via Email and/or Text Message delivery method, select the appropriate checkbox.

Note: If FI Required is selected and Email and/or Text Message delivery method is not selected, the user will not have the ability to opt-in for the notification.

3. Delivery Methods

Notifications can be received via Desktop, Email and Text Message. Select the delivery method checkbox to allow the user the ability to opt-in for that delivery method in Channel.

Note: If the checkbox is not selected the user cannot opt-in for that delivery method notification in Channel.

Notifications

Channel – Notification Preferences

		FI Required ⇅	Email ⇅	Desktop Notification ⇅	Text Message (SMS) ⇅
Incoming Wire Credit	1 <input checked="" type="checkbox"/>	<input type="checkbox"/>	2 <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wire Payment Created	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Wire Payment Pending Approval	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Wire Payment Approved	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wires - Approval Rejected	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1. Activate

Select the toggle to Activate.

2. Delivery Methods

Notifications may be delivered by Email, Desktop and Text Message.

To opt-in for a delivery method, select the applicable checkbox.

To save changes made to Notification Preferences, select Submit.

Note: If the notification is set to Required by the FI fields display as disabled.

Notifications

Back Office - FI User Role - Notification Entitlements

Configuration Entitlements:

- View Product Feature Configuration
- Edit Product Feature Configuration
- Manage BAI2 Configuration
- View Company User Settings
- Manage Company User Settings
- View FI User Settings
- Manage FI User Settings
- View Resource Panel Configuration
- Resources Panel Configuration Add Link
- Edit Resources Panel Configuration
- View Information Center Configuration
- Information Center Configuration Add Message
- Edit Information Center Configuration
- View Processing Configuration
- Processing Configuration Edit Cutoff
- Processing Configuration Holiday Exceptions Add
- Processing Configuration Holiday Exceptions Edit
- Processing Configuration Holiday Exceptions Delete
- View Transaction Code Configuration
- Manage Transaction Code Configuration
- View Terms and Conditions
- Manage Terms and Conditions
- View Challenge Point Profile
- Add Challenge Point Profile
- Edit Challenge Point Profile
- View Notification Configuration
- Edit Notification Configuration
- View Message Center Configuration
- Manage Message Center Configuration
- View Content Management Configuration
- Edit Content Management

Report Entitlements:

- Manage Reports

1. Edit Notification Configuration

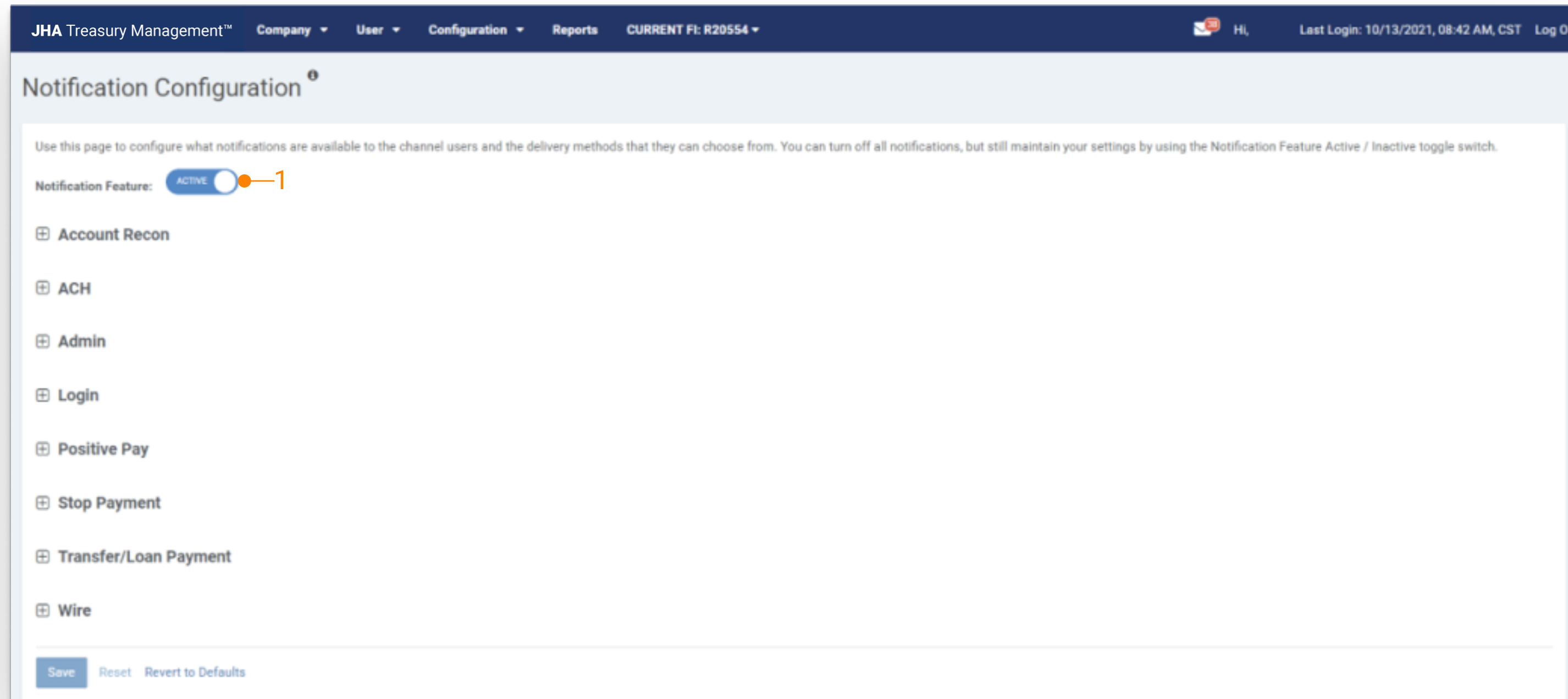
Select to allow the FI User the ability to make changes to the Notification Configurations.

2. View Notification Configuration

Select to allow the FI User to view the Notification Configurations.

Notifications

Back Office - Configuration - Notification Configuration



1. Notification Feature

To turn on Notifications for your FI, select the Notification Feature toggle to Active.

Setting to Active displays a list of Product Features and the related notifications.

Notifications

Back Office - Configuration - Individual Product Notifications

The screenshot shows the 'Positive Pay' configuration page in the JHA Treasury Management system. It features a table of notification settings for various product features. The table has columns for 'FI Required', 'Email', 'Desktop Notification', and 'Text Message (SMS)'. Each row represents a notification type, with an 'ACTIVE' toggle and checkboxes for the delivery methods. The 'Exception Items Ready for Review (Check)' row is highlighted in orange, and its 'ACTIVE' toggle is also highlighted. Numbered callouts 1, 2, and 3 point to the product name, the toggle, and the 'FI Required' checkbox respectively.

	ACTIVE	FI Required	Email	Desktop Notification	Text Message (SMS)
Exception Items Ready for Review (Check)	ACTIVE	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Exception Items Ready for Review (ACH)	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Check Exception Pending Decision up to 30 minutes Prior to Cutoff	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Exception Pending Decision up to 30 minutes Prior to Cutoff	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Created	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Edited	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Deleted	ACTIVE	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

1. Display Product Notifications

Select the Product Feature to display a list of individual notifications.

2. Activate

To Activate an individual notification, select the toggle to Active.

3. FI Required

Selecting FI Required requires the user to receive the notification via Desktop delivery method.

To require the user to receive the notification via Email and/or Text Message delivery method, select the appropriate checkbox.

Note: If FI Required is selected and Email and/or Text Message delivery method is not selected, the user will not have the ability to opt in for the notification.

Back Office - Configuration - Notification Delivery Methods

The screenshot shows the 'Positive Pay' configuration page in the JHA Treasury Management system. The page includes a navigation bar with 'Company', 'User', 'Configuration', and 'Reports' menus, and a header with 'CURRENT FI: R20554'. The main content area is titled 'Positive Pay' and contains a table of notification settings. Each row represents a notification type, with columns for 'FI Required', 'Email', 'Desktop Notification', and 'Text Message (SMS)'. Each row also has an 'ACTIVE' toggle switch. An orange box highlights the 'Email', 'Desktop Notification', and 'Text Message (SMS)' columns, and a red circle with the number '1' points to the 'Email' checkbox in the first row.

	FI Required	Email	Desktop Notification	Text Message (SMS)
	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Exception Items Ready for Review (Check)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Exception Items Ready for Review (ACH)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Check Exception Pending Decision up to 30 minutes Prior to Cutoff	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Exception Pending Decision up to 30 minutes Prior to Cutoff	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Created	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Edited	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
ACH Filter Deleted	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

1. Delivery Methods

Notifications can be received via Desktop, Email and Text Message.

Note: Select the delivery method checkbox to allow the user the ability to opt-in for the notification in Channel.

If the checkbox is not selected the user cannot opt-in for the notification in Channel.

Notifications

Channel - Notification Preferences

Notification Preferences

Email:

Mobile #: - - Messaging and data rates may apply.

Positive Pay

Type to filter

	FI Required :	Email :	Desktop Notification :	Text Message (SMS) :
Exception Items Ready for Review (Check)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Exception Items Ready for Review (ACH)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Check Exception Pending Decision up to 30 minutes Prior to Cutoff	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ACH Exception Pending Decision up to 30 minutes Prior to Cutoff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ACH Filter Created	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ACH Filter Edited	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ACH Filter Deleted	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1. Email and Mobile Number

If a notification is set to required or if the user enrolls in Email and/or Text Message delivery method, then these fields are required.

2. Activating Notifications

Select the toggle next to the individual notification to Activate.

3. Delivery Methods

Notifications may be delivered by Email, Desktop and Text Message.

To opt-in for a delivery method, select the applicable checkbox.

4. Submit

To save changes made to Notification Preferences, select Submit.

Note: If the notification is set to Required by the FI fields display as disabled.

Notifications

Channel - Viewing Notifications

The screenshot shows the 'YourFi' interface with a top navigation bar containing 'Message Center', 'Notifications' (with a red badge showing 1278), 'Cut-Off Times', 'Last Login: 07/14/2022, 07:36 PM, CST', and a user profile 'Hi,'. Below the navigation bar are menu items: 'DASHBOARD', 'ACCOUNTS', 'PAYMENTS', 'REPORTING', and 'ADMIN'. The main content area is titled 'All Notifications' and includes a left sidebar for filtering. The sidebar has two sections: 'FILTER NOTIFICATIONS' with options for 'All Notifications (1341)', 'Unread (1278)', 'Read (63)', and 'High-Priority (940)'; and 'FUNCTIONALITY' with checkboxes for 'ACH', 'Positive Pay', 'Stop Payment', 'Wire', 'Transfer/Loan Payment', 'Login', 'Admin', and 'Accounts'. The main area contains a table of notifications with columns for 'Subject', 'Functionality', and 'Date'. Annotations are present: '1' points to the 'Notifications' badge, '2' points to the 'Filter by Type' sidebar, and '3' points to a search box labeled 'Type to filter'.

Subject	Functionality	Date
Wire Payment Pending Approval up to 30 Minutes Prior to Cutoff Wire Payment Pending Approval 30 Minutes Prior to Cutoff Wire Cutoff time is 04:45 PM. These payments are currently still pending app... From Account: 430262 Beneficiary Name: test Wire Transfer Frequency: Weekly To submit approval, log in to the Treasury Management site and access Wire ...	Wire	04:16PM Jul 14, 2022
ACH Exception Pending Decision up to 30 minutes Prior to Cutoff ACH Exception Cutoff time is 12:22 PM. The following Item(s) have not been ... Account: 121419 Amount: \$1,500.01 Account: 121419 Amount: \$2,650.00 To decision, log in to the Treasury Management site and access ACH Excepti...	Positive Pay	11:53AM Jul 14, 2022
Exception Items Ready for Review (Check) A new Positive Pay check exception list is available for review. To view compl...	Positive Pay	06:15AM Jul 14, 2022
Exception Items Ready for Review (ACH) A new Positive Pay ACH exception list is available for review. To view comple...	Positive Pay	06:02AM Jul 14, 2022

1. Display Notifications

Select Notifications to display All Notifications.

2. Filter by Type

Select to filter Notification display.

3. Type to Filter


Type in a character string and the notifications will be filtered by matching the character string. The filter looks for the character string across all columns. The filter will look to match the string at the beginning, middle, or at the end of the data.

Appendix: Notification Samples

Notifications

ACH Notification Sample

Notification Same Day ACH Payment Pending Approval 30 Minutes Prior to Cutoff

 Test@Test.com
To

ACH Payment Pending Approve – 30 minutes Prior to Cutoff
ACH Cutoff time is 02:50 PM. This payment is currently still pending approval.


Payment Name: ACH
ACH Payment Frequency: OneTime

Payment Name: test
ACH Payment Frequency: OneTime

To submit approval, log in to the Treasury Management

Thank you.

Notification ACH Payment Pending Approval 30 minutes Prior to Cutoff


 Test@Test.com
To

ACH Payment Pending Approve – 30 minutes Prior to Cutoff
ACH Cutoff time is 11:05 AM. This payment is currently still pending approval.

Payment Name: pending test
ACH Payment Frequency: OneTime

To submit approval, log in to the Treasury Management

Thank you.

 10907 >

Text Message
Today 4:15 PM

ACH Payments are Pending Approval; Cutoff time is within 30 mins. Log into Treasury Management and navigate to ACH Payment Activity to approve these payments.

- ACH Payment Pending Approval 30 Minutes Prior to Cutoff
- Same Day ACH Payment Pending Approval 30 Minutes Prior to Cutoff

Notifications

Positive Pay Notification Sample

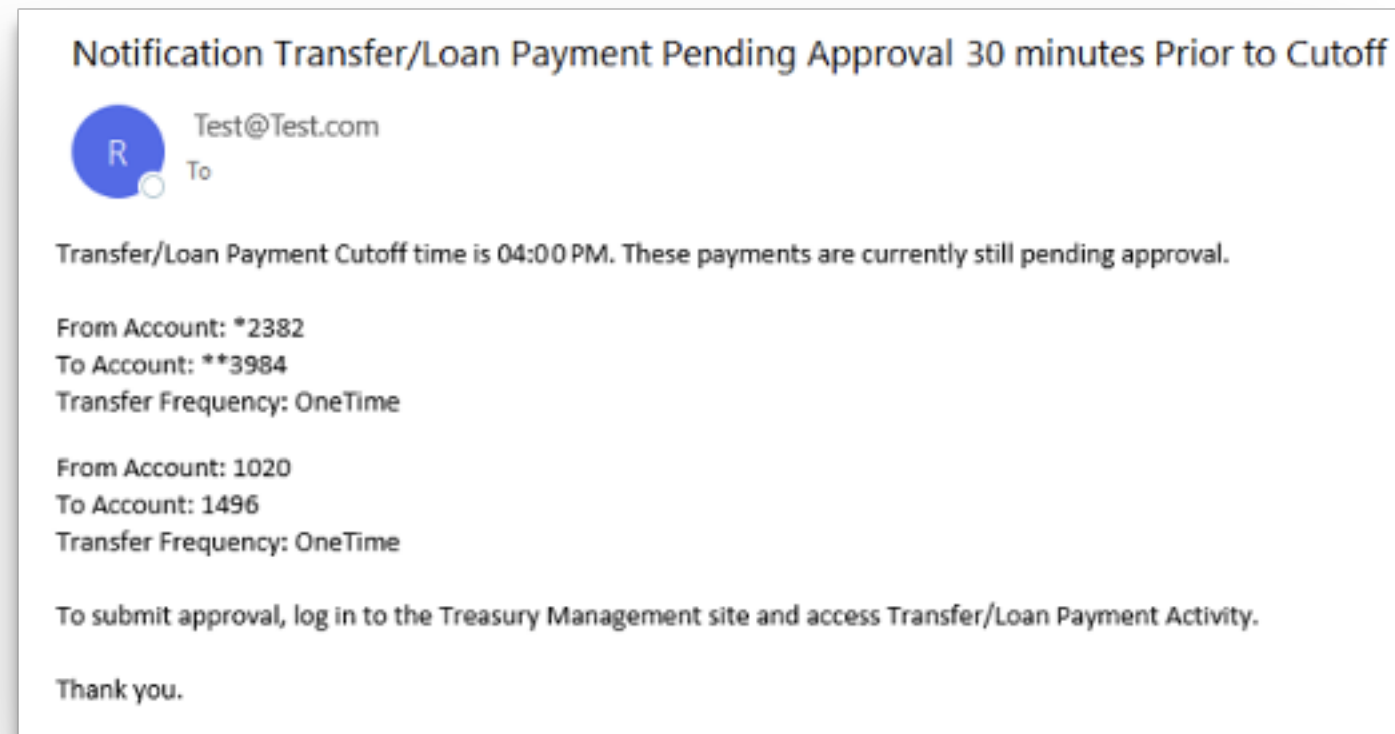
The screenshot displays the Jack Henry Banking notification interface. The main notification is titled "Check Exception Pending Decision up to 30 minutes Prior to Cutoff" and is categorized as "Positive Pay". It lists two checks that have not been decided: one for \$77.30 (Account: 1020, Check Number: 20) and another for \$0.14 (Account: 9195, Check Number: 102). The notification instructs the user to log in to the Treasury Management site to access Check Exceptions.

The inset shows the email content for this notification, titled "Notification ACH Exception Pending Decision 30 minutes Prior to Cutoff". It lists five ACH items that have not been decided: \$3.99 (Account: **1419), \$5.00 (Account: 1984), \$5.00 (Account: 1984), \$150.03 (Account: 1020), and \$1.25 (Account: 1020). The email also instructs the user to log in to the Treasury Management site to access ACH Exceptions and ends with "Thank you."

- ACH Exception Pending Decision 30 Minutes Prior to Cutoff
- Check Exception Pending Decision 30 Minutes Prior to Cutoff

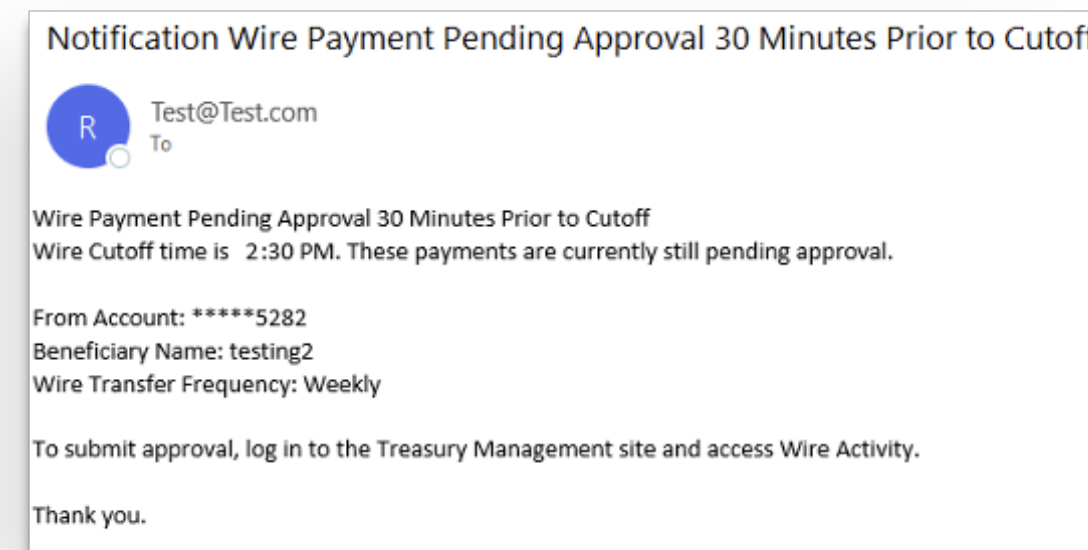
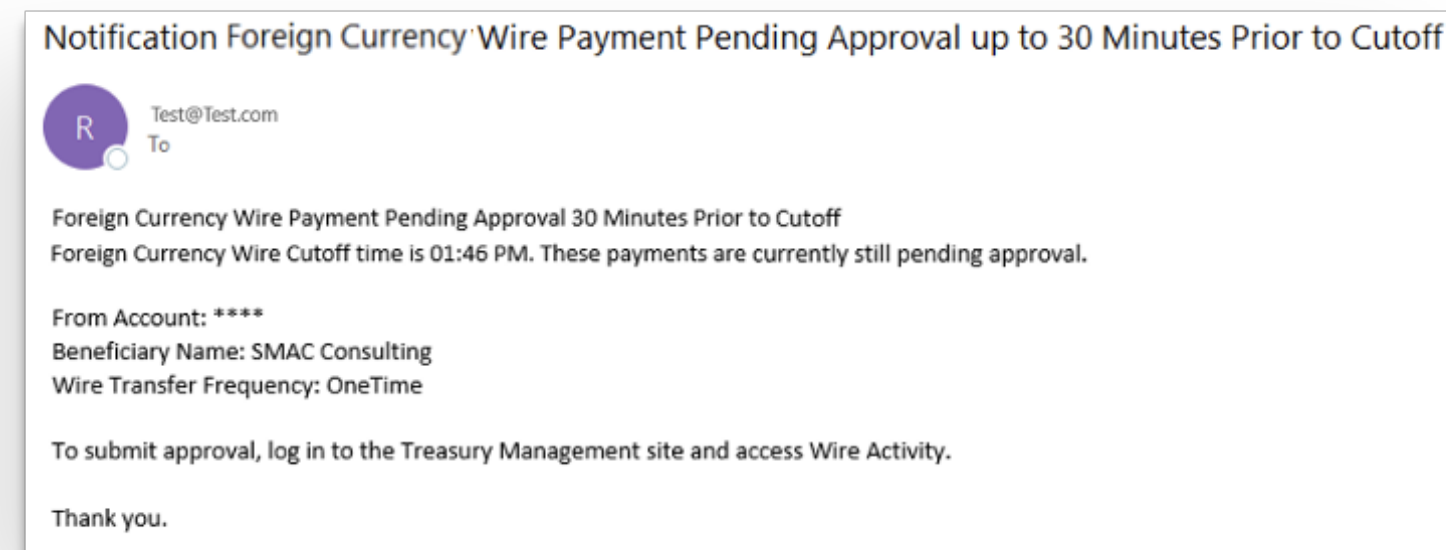
Notifications

Transfer/Loan Payment Notification Sample



- Transfer/Loan Payments Pending Approval 30 Minutes Prior to Cutoff

Wires Notification Sample



- Foreign Wire Payment Pending Approval 30 Minutes Prior to Cutoff
- Wire Payment Pending Approval 30 Minutes Prior to Cutoff