Quick Reference Guide

Notifications

JHA Treasury Management™

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Overview: Treasury Management offers a comprehensive set of notifications ranging from login to various payments options. These notifications can be delivered via desktop, email, and/or text message. In addition, there are multiple configurations that your FI can establish, including forcing users to receive notifications. The list of available notifications follows:

Account Recon

Report Ready to Review

ACH

ACH Payment Created ACH Reversal Payment Created ACH Payment Pending Approval ACH Payment Approved ACH Payment Approval Rejected ACH Payment Edited/Deleted ACH Payment Failed ACH Payment Uninitiated ACH Template Created ACH Template Pending Approval ACH Template Approved ACH Template Approval Rejected ACH Template Edited/Deleted ACH File Upload ACH File Transmitted ACH Payment Pending Approval 30 Minutes Prior to Cutoff Same Day ACH Payment Pending Approval 30 Minutes Prior to Cutoff ACH Notification of Change **ACH Return**

Admin

User Created User Pending Approval User Approved User Approval Rejected User Information/Entitlements Changed

Login

User Credentials Locked User Email Address Changed

Positive Pay

Exception Items Ready to Review (Check) Exception Items Ready to Review (ACH) ACH Filter Created ACH Filter Edited **ACH Filter Deleted** Check Exception Pending Decision 30 Minutes Prior to Cutoff ACH Exception Pending Decision 30 Minutes Prior to Cutoff

Stop Payment

Stop Payment Created Stop Payment Pending Approval Stop Payment Approved Stop Payment Approval Rejected

Transfer/Loan Payment

Transfer/Loan Payment Created Transfer/Loan Payment Pending Approval Transfer/Loan Payment Approved Transfer/Loan Payment Approval Rejected Transfer/Loan Payment Failed Transfer/Loan Payment Pending Approval 30 Minutes Prior to Cutoff

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Wires

Incoming Wire Credit Wire Payment Created Wire Payment Pending Approval Wire Payment Approved Wire Approval Rejected Wire Failed Wire Edited/Deleted Wire File Uploaded User Email Address Changed Rate Quote/Contract Accepted Rate Quotes/Contract Approval Rejected Wire Beneficiary Created Wire Beneficiary Pending Approval Wire Beneficiary Approved Wire Beneficiary Edited/Deleted Wire Beneficiary Approval Rejected Wire Payment Pending Approval 30 Minutes Prior to Cutoff Foreign Wire Payment Pending Approval 30 Minutes Prior to Cutoff



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Sample Notifications

	YourFi					Notifications (Cut-Off Times Last Logis: 01/20/2022, 04	← → C Notification Incoming Wire Credit		
1	My Dashbo	ard						To		
	Accounts O Manage Groups					Expand All Collapse All Informatio		Incoming Wire Credit An Incoming Wire Credit has been received to your account		
	© Group One (4) Gr				Group available balance: \$7,885,784.05		Welcome to Treasury Managem	To Account: **2020		
	Account Number 0	Account Name 1	Current Balance 1	Collected Balance 2	Available Balance ±		ACH Changes for 2021	Beneficiary Name: Jack Henry Dollar Amount: \$1.47		
		Checking	\$20,954.04	\$21,180.04	\$20,954.04	Left Details	A Beware of Online Banking Scam	For additional information, log in to the Treasury Management site and access Account Transactions.		
. .		Savings	\$8,146.00	\$8,146.00	\$8,146.00	M. Details		Thank you.		
Text Message		Checking	\$344,187.45	\$344,187.45	\$350,562.45	Lad. Details				
Yesterday 913 PM		Checking	\$7,506,111.56	\$7,505,511.56	\$7,506,121.56	LM Details				
ing Wire Credit		n) Group availat					Resource			
I received to your Log into Treasury ment and navigate int Transactions Is.		nding Approval	ansfer (0)	(0) Wire (0) ACH (0)		Account List	Shincen NACHA Rules			
		tion 10 II From Account	t Te Account t	Amount : Transfer Date	: Creat	Incoming Wire Cre An Incoming Wire Cre To Account: 56 Beneficiary Name: Ter Dollar Amount: 100.0 For additional inform and access Account T	edit edit has been received to your account at User 0 ation, log in to the Treasury Management site ransactions.	×		

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Incoming Wire Credit

- Notifies a user of any incoming wire credit.
- Banks are required to enable this new notification prior to users being able to see it and activate it.
- Notifications are available via email, desktop and text.





Back Office – Configuration – Notification Configuration

Ð	Wire				
	Type to filter	Q			
				FI Required \$	
	Incoming Wire Credit		1•	2•	3—
	Wire Payment Created				
	Wire Payment Pending Approval				
	Wire Payment Approved				
	Wires - Approval Rejected				
	Wire Failed				
	Wire - Edited/Deleted				
	Wire File Uploaded				



1 Activate

Select the toggle to Active. Once activated, FI Required and Delivery Methods can be established.

2 FI Required

Selecting FI Required requires the user to receive the notification via Desktop delivery method.

To require the user to receive the notification via Email and/or Text Message delivery method, select the appropiate checkbox.

Note: If FI Required is selected and Email and/or Text Message delivery method is not selected, the user will not have the ability to opt-in for the notification.

3 Delivery Methods

Notifications can be received via Desktop, Email and Text Message. Select the delivery method checkbox to allow the user the ability to opt-in for that delivery method in Channel.

Note: If the checkbox is not selected the user cannot opt-in for that delivery method notification in Channel.





Channel – Notification Preferences

-			
Type to filter			
		FI Required \$	
Incoming Wire Credit	1		2
Wire Payment Created			
Wire Payment Pending Approval			
Wire Payment Approved			
Wires - Approval Rejected			

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1 Activate

Select the toggle to Activate.

2 Delivery Methods

Notifications may be delivered by Email, Desktop and Text Message.

To opt-in for a delivery method, select the applicable checkbox.

To save changes made to Notification Preferences, select Submit.

Note: If the notification is set to Required by the FI fields display as disabled.





Back Office - FI User Role - Notification Entitlements



Edit Product Feature Configuration View Company User Settings View FI User Settings View Resource Panel Configuration Edit Resources Panel Configuration Information Center Configuration Add Message View Processing Configuration Processing Configuration Holiday Exceptions Add Processing Configuration Holiday Exceptions Delete Manage Transaction Code Configuration Manage Terms and Conditions Add Challenge Point Profile View Notification Configuration View Message Center Configuration View Content Management Configuration

1 Edit Notification Configuration

Select to allow the FI User the ability to make changes to the Notification Configurations.

2 View Notification Configuration

Select to allow the FI User to view the Notification Configurations.





Back Office - Configuration - Notification Configuration

to into a tion o o inigi	andton				
Use this page to configure what no	tifications are availa	able to the ch	iannel users and the d	lelivery method	ds that they can choose from. You can turn off all notifications, but still maintain your
Notification Feature:)•—1				
Account Recon					
⊕ ACH					
Admin					
🕀 Login					
Positive Pay					
Stop Payment					
Transfer/Loan Payment					
⊞ Wire					

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1 Notification Feature

To turn on Notifications for your FI, select the Notification Feature toggle to Active.

Setting to Active displays a list of Product Features and the related notifications.





Back Office - Configuration - Individual Product Notifications

E F	D POSITIVE Pay								
	Type to filter	Q							
					FI Required \$				
	Exception Items Ready	for Review (Check)	2—		3				
	Exception Items Ready	for Review (ACH)							
	Check Exception Pendir	ing Decision up to 30 minutes Prio	r to Cutoff						
	ACH Exception Pending	g Decision up to 30 minutes Prior t	to Cutoff						
	ACH Filter Created								
	ACH Filter Edited								
	ACH Eilter Deleted			ALTINE					

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1 Display Product Notifications

Select the Product Feature to display a list of individual notifications.

2 Activate

To Activate an individual notification, select the toggle to Active.

3 FI Required

Selecting FI Required requires the user to receive the notification via Desktop delivery method.

To require the user to receive the notification via Email and/or Text Message delivery method, select the appropiate checkbox.

Note: If FI Required is selected and Email and/or Text Message delivery method is not selected, the user will not have the ability to opt in for the notification.



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Back Office - Configuration - Notification Delivery Methods

8	Positive Pay				
	Type to filter	٩			
				FI Required \$	
	Exception Items Ready for Revie	ew (Check)		~	1-
	Exception Items Ready for Revie	ew (ACH)	ACTIVE		
	Check Exception Pending Decis	ion up to 30 minutes Prior to Cutoff	AUTIVE		
	ACH Exception Pending Decisio	n up to 30 minutes Prior to Cutoff			
	ACH Filter Created				
	ACH Filter Edited		ACTIVE		
	ACH Filter Deleted		ACTINE		

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•	Desktop Notification #	Test Mossage (SMS) 0
	121	
	Image: A start and a start	~

1 Delivery Methods

Notifications can be received via Desktop, Email and Text Message.

Note: Select the delivery method checkbox to allow the user the ability to opt-in for the notification in Channel.

If the checkbox is not selected the user cannot opt-in for the notification in Channel.





Channel - Notification Preferences

Houndation Preferences						
Email: * test@test.com						
Mobile # * 123 - 456 - 7099 Alessaging and data rates may apply:						
Positive Pay						
Type to filter Q						
						-
		Pi Required 2		Email :	Desktop Motification 2	
Exception Items Ready for Review (Check)			2			
Exception Items Ready for Review (ACH)	2		3—	ia -		
Check Exception Pending Decision up to 30 minutes Prior to Cutoff				~	•	
ACH Exception Pending Decision up to 30 minutes Prior to Cutoff				0	0	
ACH Filter Created						
ACH Filter Edited						

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1 Email and Mobile Number

If a notification is set to required or if the user enrolls in Email and/or Text Message delivery method, then these fields are required.

2 Activating Notifications

Select the toggle next to the individual notification to Activate.

3 Delivery Methods

Notifications may be delivered by Email, Desktop and Text Message.

To opt-in for a delivery method, select the applicable checkbox.

4 Submit

To save changes made to Notification Preferences, select Submit.

Note: If the notification is set to Required by the FI fields display as disabled.





 Filter by Type 	< ،	All Notific	ations		
FILTER NOTIFICATIONS		Mark Read	Mark Unread Delete	3—• тур	be to filter
All Notifications (1341)				Trination the s	
Unread (1278)	1	<u> </u>	Subject #	Functionality \$	041604 (4114)
Read (63)		<u> </u>	Wire Payment Pending Approval 30 Minutes Prior to Cutoff Wire Cutoff time is 04:45 PM. These payments are currently still pending ap	op	04.10PM Jul 14,
FUNCTIONALITY			From Account: 430262 Beneficiary Name: test Wire Transfer Frequency: Weekly		
ACH			To submit approval, log in to the Treasury Management site and access Wi	re	
Positive Pay Stop Payment Wire			ACH Exception Pending Decision up to 30 minutes Prior to Cutoff ACH Exception Cutoff time is 12:22 PM. The following Item(s) have not bee Account: 121419 Amount: \$1,500.01	Positive Pay	11 <mark>:53AM Jul</mark> 14, 2
Transfer/Loan Payment			Account: 121419 Amount: \$2,650.00	nti	
Admin			Exception Items Ready for Review (Check) A new Positive Pay check exception list is available for review. To view com	Positive Pay	06:15AM Jul 14,
	8		Exception Items Ready for Review (ACH)	Positive Pay	06:02AM Jul 14,

Channel - Viewing Notifications

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1 Display Notifications

Select Notifications to display All Notifications.

2 Filter by Type

Select to filter Notification display.

3 Type to Filter

Type in a character string and the notifications will be filtered by matching the character string. The filter looks for the character string across all columns. The filter will look to match the string at the beginning, middle, or at the end of the data.



Appendix: Notification Samples

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ACH Notification Sample



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- ACH Payment Pending Approval 30 Minutes Prior to Cutoff
- Same Day ACH Payment Pending Approval 30 Minutes Prior to Cutoff



Positive Pay Notification Sample



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- ACH Exception Pending Decision 30 Minutes Prior to Cutoff
- Check Exception Pending Decision 30 Minutes Prior to Cutoff



Transfer/Loan Payment Notification Sample



Thank you.

Wires Notification Sample

Notification Foreign Currency Wire Payment Pending Approval up to 30 Minutes Prior to Cutoff Test@Test.com Foreign Currency Wire Payment Pending Approval 30 Minutes Prior to Cutoff Foreign Currency Wire Cutoff time is 01:46 PM. These payments are currently still pending approval. From Account: **** Beneficiary Name: SMAC Consulting Wire Transfer Frequency: OneTime To submit approval, log in to the Treasury Management site and access Wire Activity. Thank you.



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• Transfer/Loan Payments Pending Approval 30 Minutes Prior to Cutoff

Notification Wire Payment Pending Approval 30 Minutes Prior to Cutoff

Wire Payment Pending Approval 30 Minutes Prior to Cutoff Wire Cutoff time is 2:30 PM. These payments are currently still pending approval.

To submit approval, log in to the Treasury Management site and access Wire Activity.

- Foreign Wire Payment Pending Approval 30 Minutes Prior to Cutoff
- Wire Payment Pending Approval 30 Minutes Prior to Cutoff

