Quick Reference Guide

TM Mobile Experience Business Bill Pay

JHA Treasury Management™

Last Updated: March 28, 2025



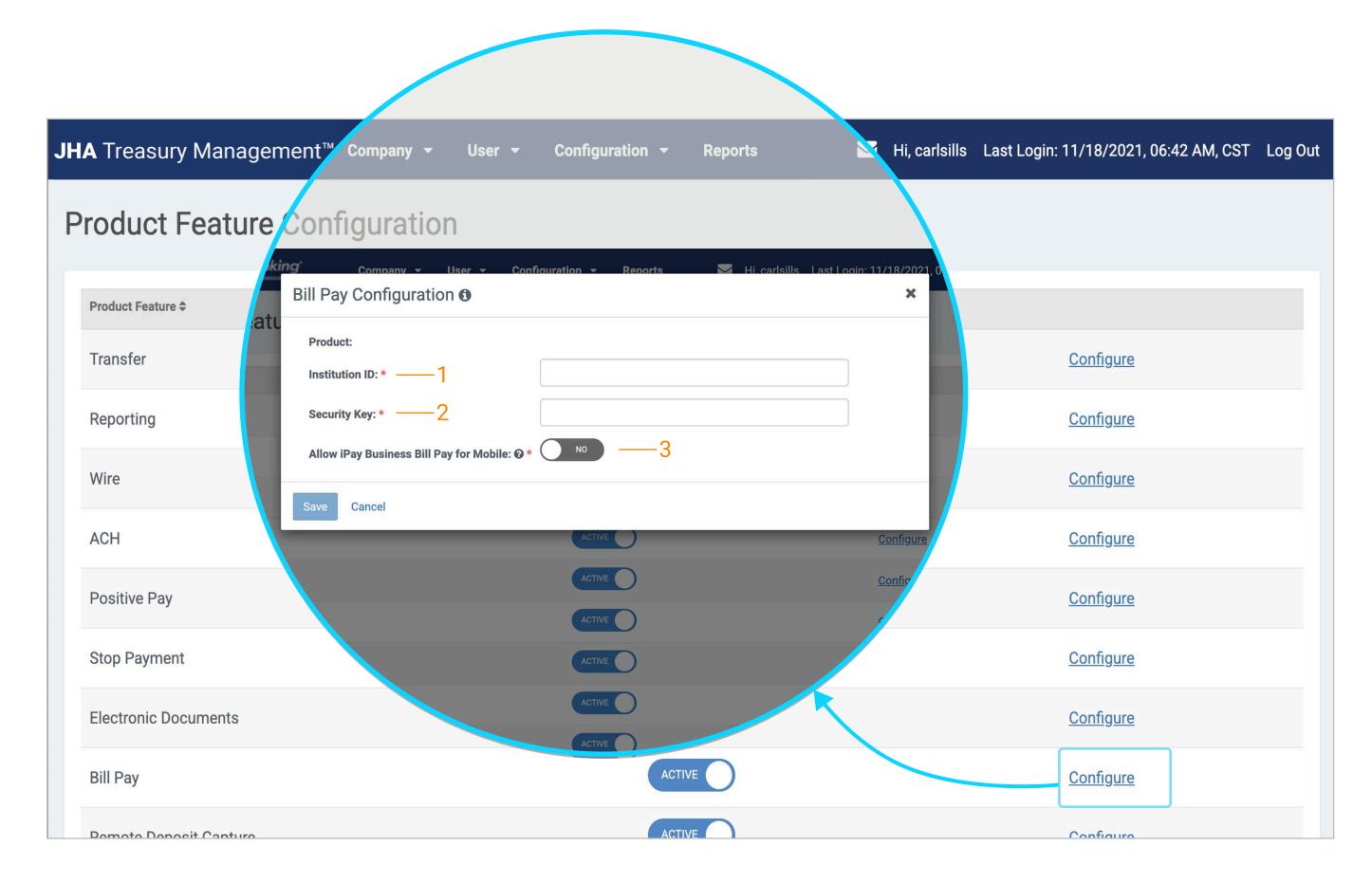
TM Mobile Experience Business Bill Pay

Overview: TM Mobile Experience Business Bill Pay allows enrolled users in iPay Business Bill Pay to create payments, view payees, stop payments/series, view scheduled transactions and payment history.



Back Office Configuration

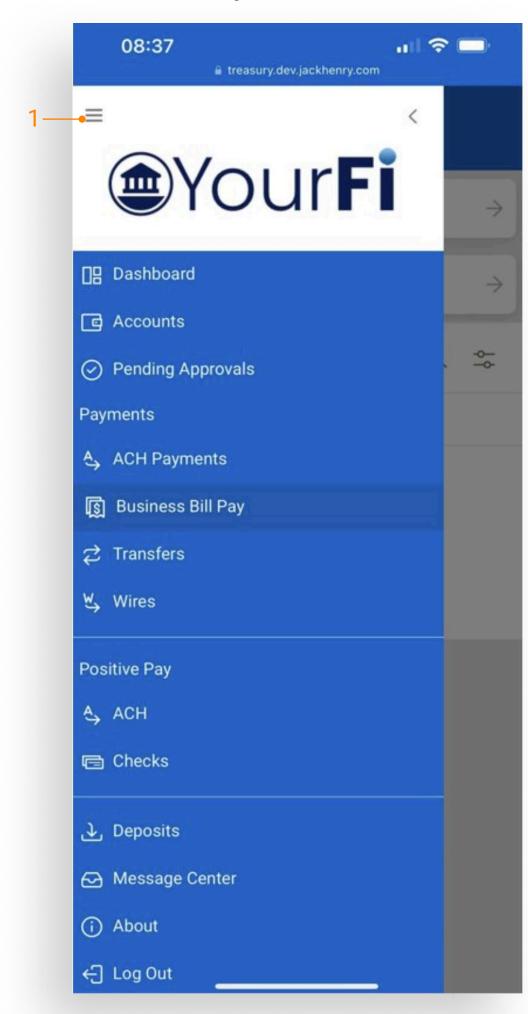
To configure Business Bill Pay select the Configure Link for Bill Pay within Product Feature Configuration. A dialog will be presented with required fields and a Toggle to allow iPay Business Bill Pay.

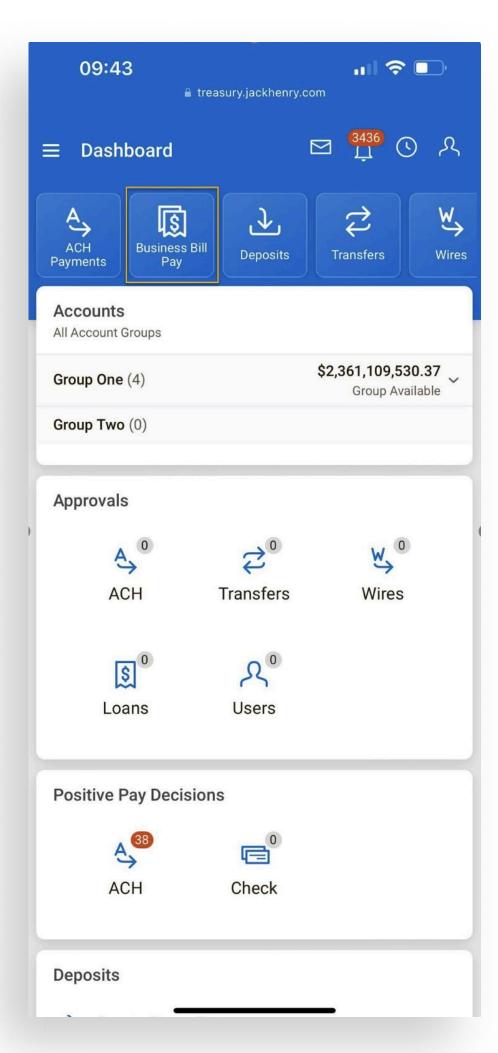


- 1 iPay Institution ID. Your iPay institution ID is required here to configure Business Bill Pay.
- 2 Security Key containing alpha, numeric and special characters is generated by iPAY. When entered, it allows iPay to facilitate the single sign-on.
- 3 Allow iPay Business Bill Pay for Mobile. If set to Yes, entitled bill pay users will be able to access business bill pay through the JHA Treasury Management™ mobile app.



Business Bill Pay



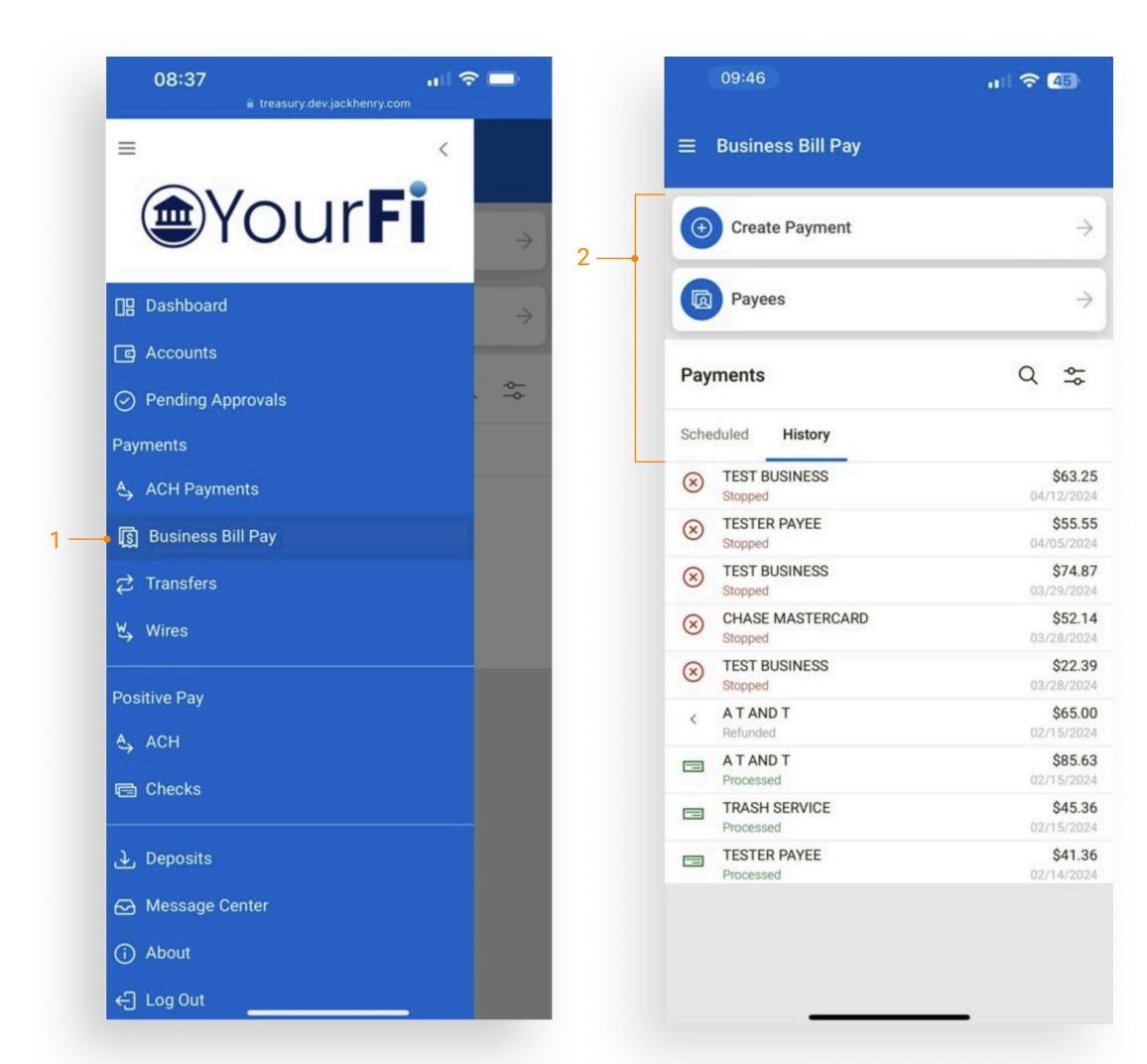


1. Navigate to Business Bill Pay from the fly-out menu or Dashboard

Note: The user must already be enrolled and setup in iPay Business Bill Pay in Treasury Management Channel.



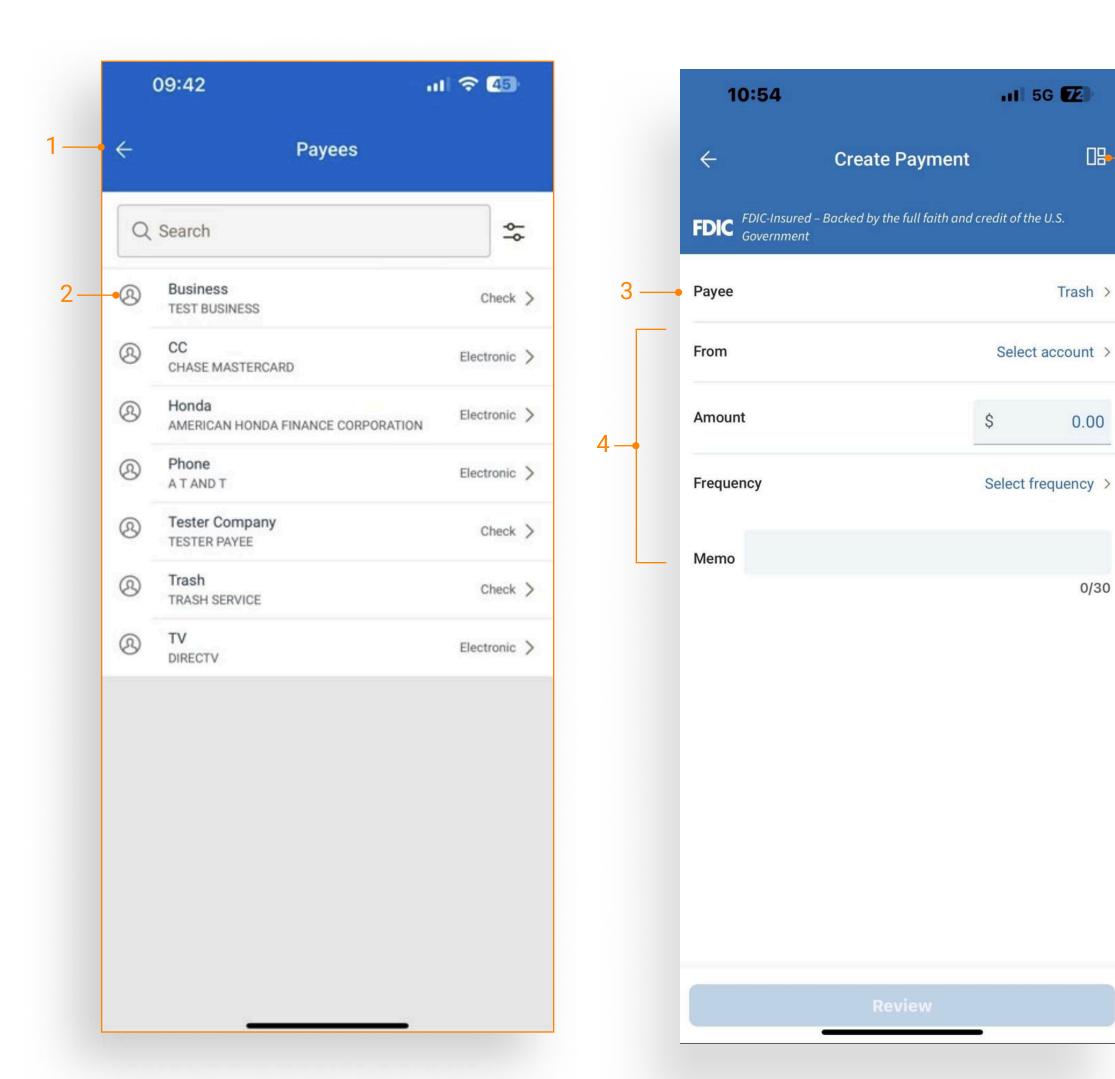
Business Bill Pay



- 1. Select Business Bill Pay from the fly-out menu or the Dashboard tile.
- 2. Based on user entitlements, the following options display:
 - Create Payment
 - Payees
 - Scheduled Payments
 - Payment History



Business Bill Pay – Create Payment



- 1. Select Create Payment to navigate to the Select Payee page.
- 2. Select a Payee to advance to the Create Payment screen.
- 3. The selected Payee will pre-populate.
- 4. Select the From Account, Amount, Frequency, and Date.

A Memo is optional.

5. Quick navigation back to the dashboard.

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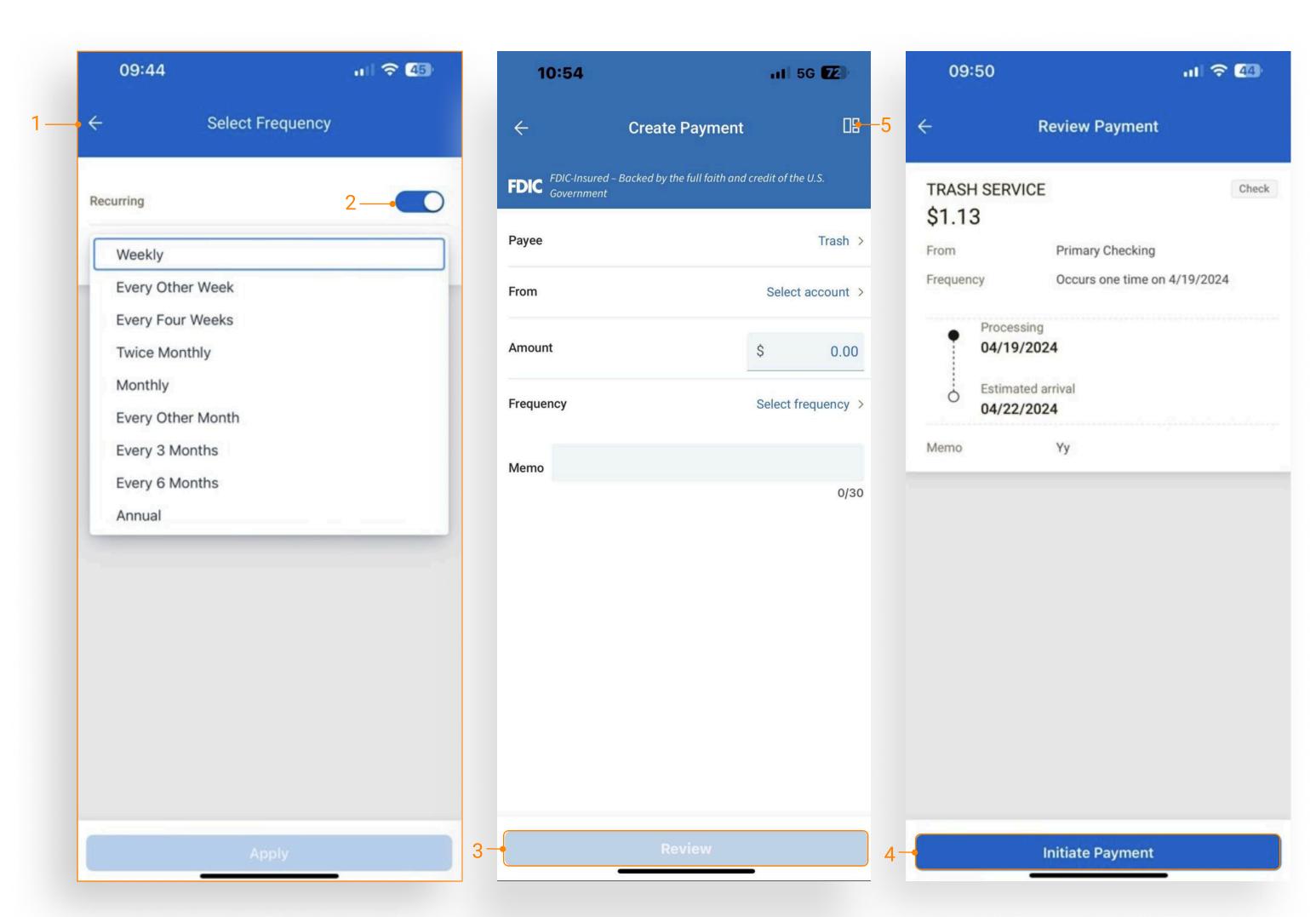
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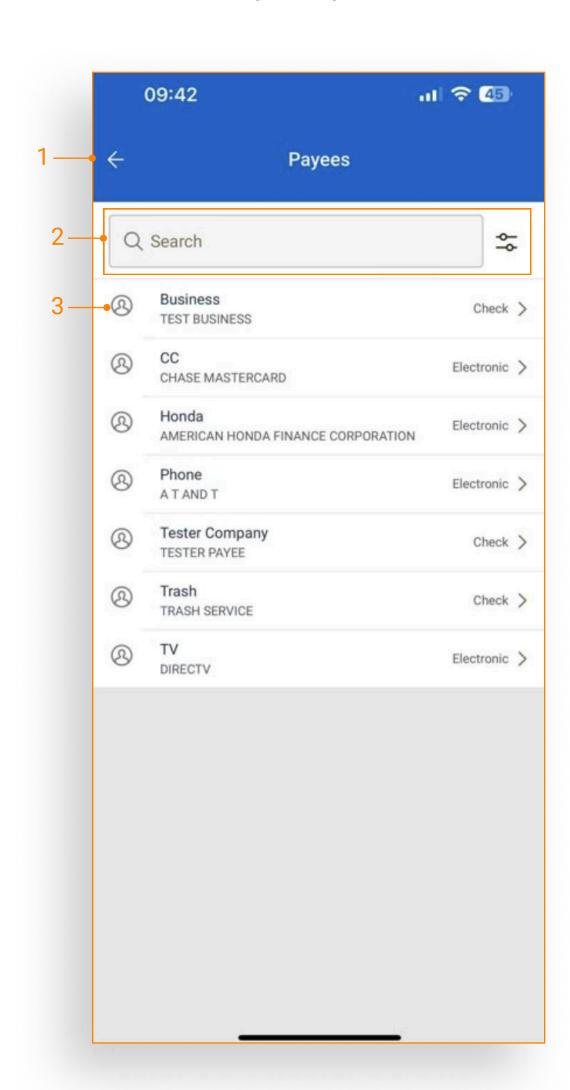
Business Bill Pay - Create Payment (continued)

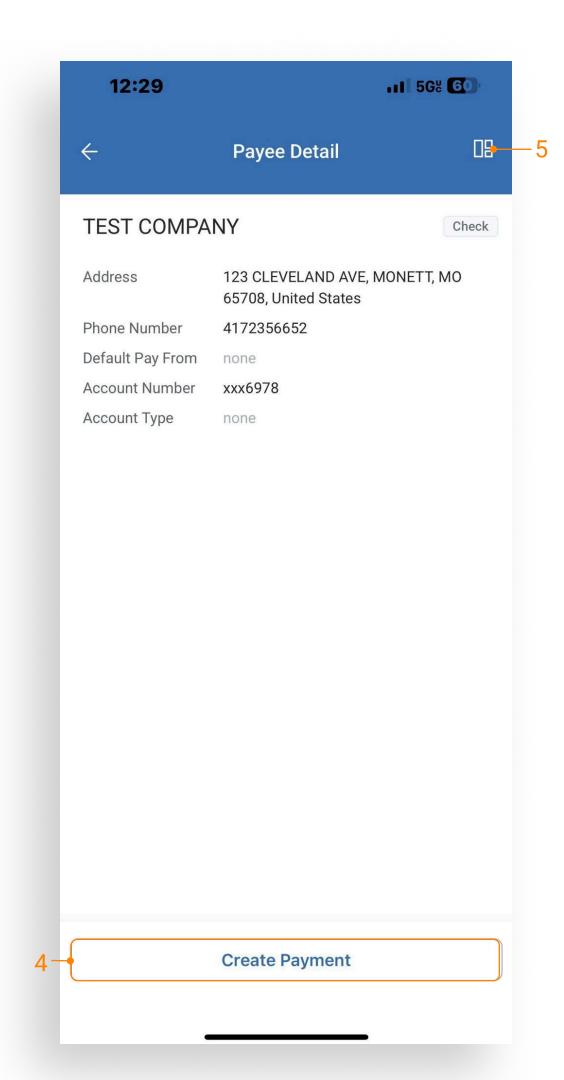


- 1. Select Frequency to display calendar options.
- 2. Use the Recurring toggle to create a recurring payment. Leave unselected to create a one-time payment.
- 3. Select Review to verify payment information.
- 4. Select Initiate Payment to submit and complete the payment.
- 5. Quick navigation back to the dashboard.



Business Bill Pay - Payees

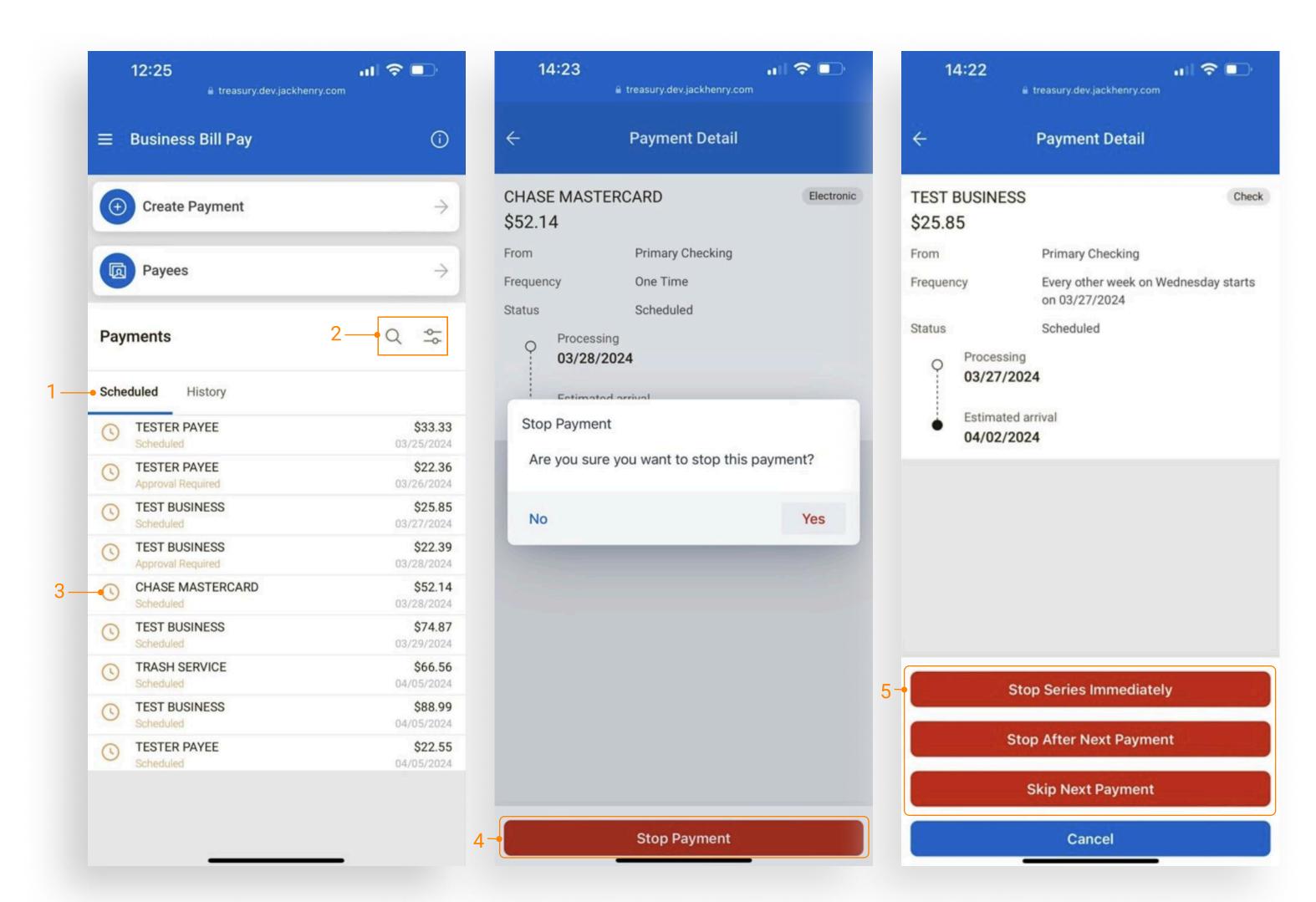




- 1. Select Payees on the Business Bill Pay home screen.
- 2. Use the Type to Filter or the Advanced Filter to narrow payee search results.
- 3. Tap a payee to view full payee details.
- 4. Users can create a bill payment from the Payee details page.
- 5. Quick navigation back to the dashboard.



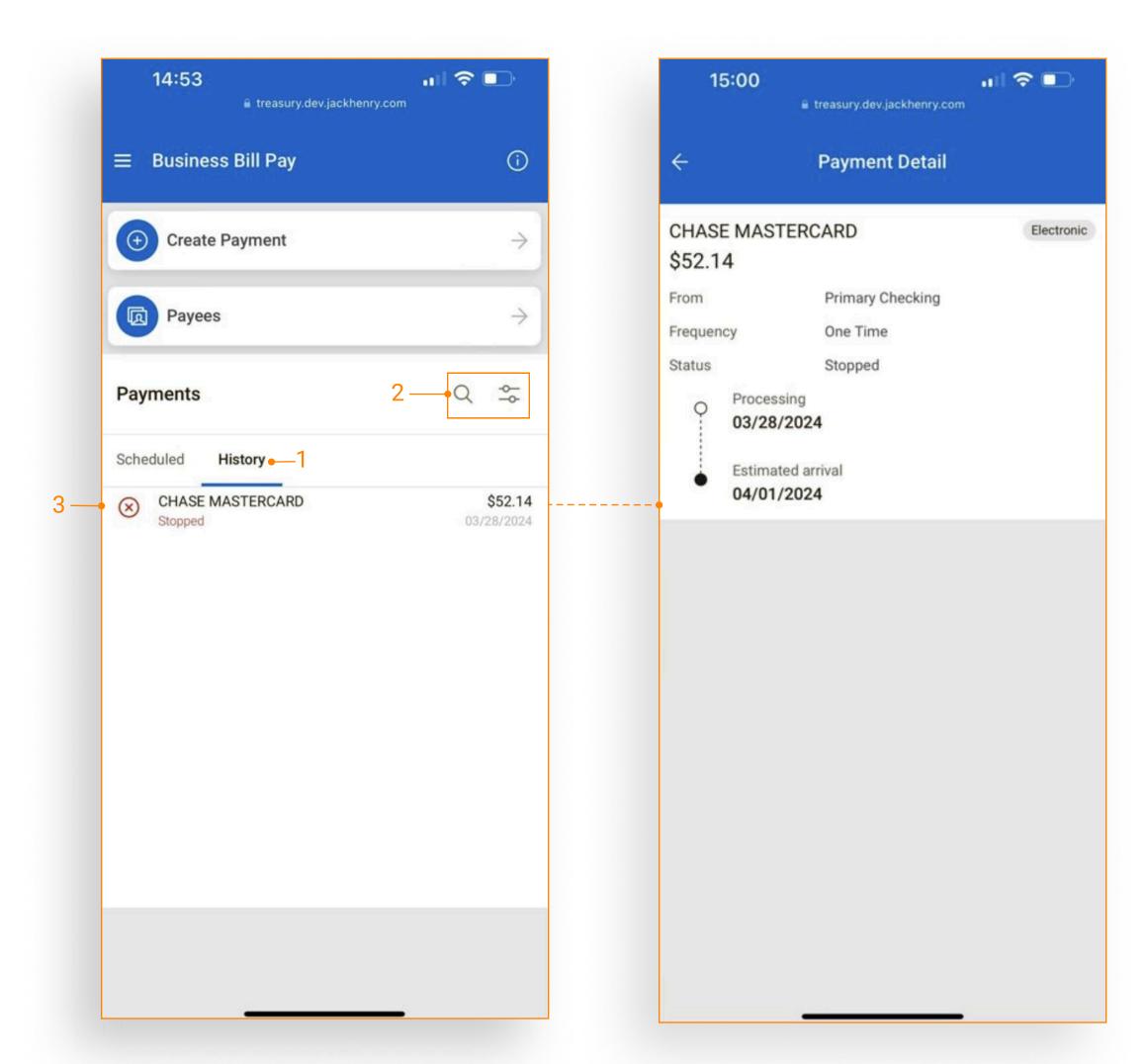
Business Bill Pay – Scheduled Payments



- 1. Scheduled Payments is the default view on the Business Bill Pay home screen.
- 2. Type to Filter or Advanced Filter narrows results.
- 3. Tap a scheduled payment to view full payment details.
- 4. Use the Stop Payment button to stop a payment.
- 5. Stop payment options available for scheduled, recurring payments:
- Stop Series Immediately
- Stop After Next Payment
- Skip Next Payment



Business Bill Pay – Payment History



- 1. Select the history tab under Payments to view the payment history.
- 2. Type to Filter or Advanced Filter narrows results.
- 3. Click on a payment activity to view the full details for that payment.

Note: 90 days of payment history displays.