

Quick Reference Guide

Banner & Modal Messages

JHA Treasury Management™

Last Updated: February 23rd 2024

Banner & Modal Messages

Overview: Within Back Office, the addition of two new types, Banner and Modal, to the Information Center Configuration offers enhanced versatility and customization options. These additions broaden the scope of communication strategies, allowing for more dynamic and impactful ways to convey important information. The Banner type provides a prominent and persistent display, ensuring key messages remain visible, while the Modal type offers a focused and interactive overlay for a more engaging user experience. With these new configurations, users can tailor the presentation of critical information to better suit their communication goals, ultimately optimizing the efficiency and effectiveness of the Information Center within the Back Office environment.

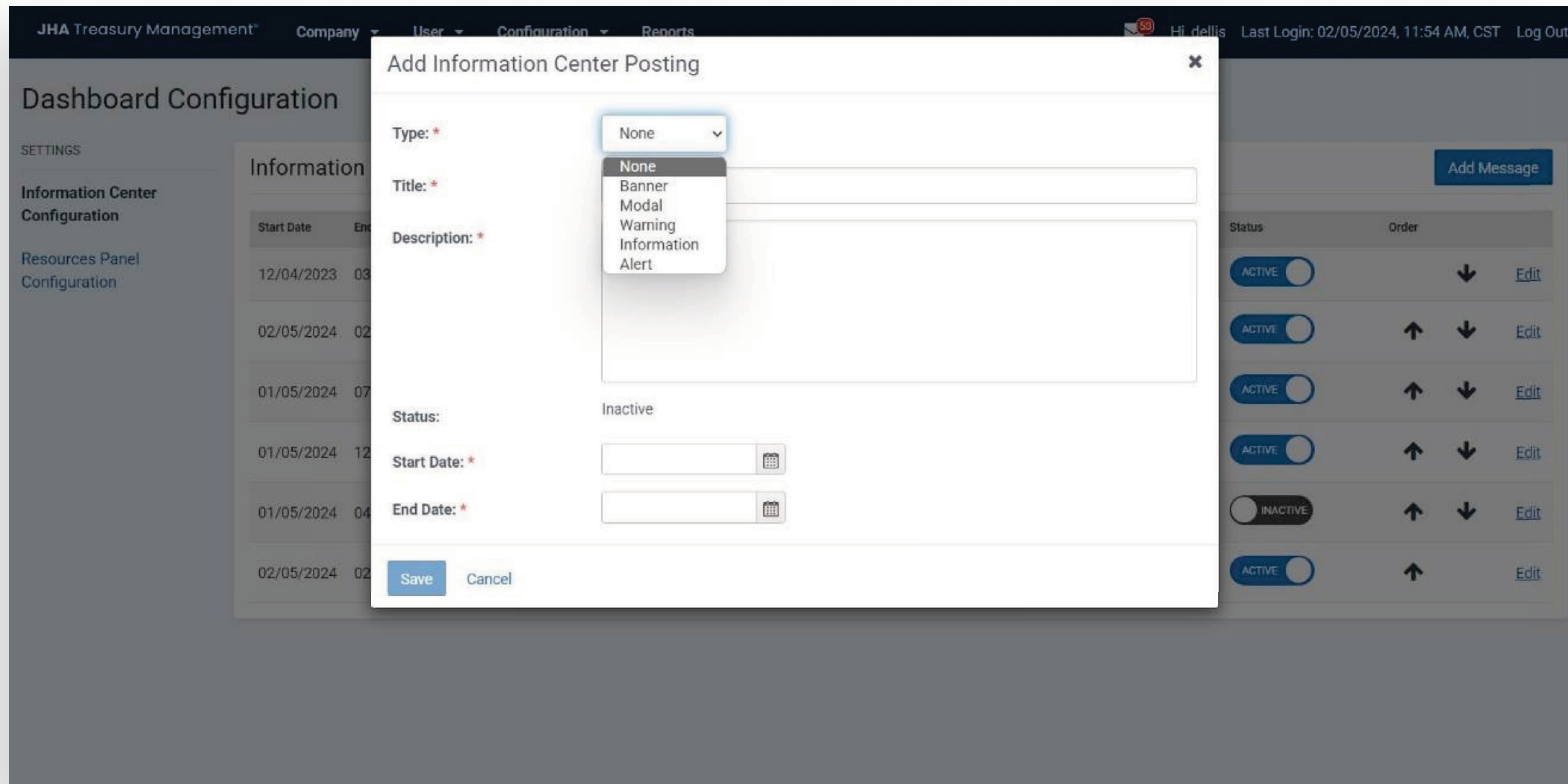
Benefits for the Banks?

- Enables banks to communicate important messages more effectively.
- Ensures key information is prominently displayed and easily noticed by users.
- Banks can tailor the presentation of critical information, providing personalized and relevant user experiences.

Benefits for Customers?

- Enhanced awareness as important messages are presented more prominently through Banner and Modal types.
- Regularly informed about updates, promotions, or any changes that may impact their banking experience.
- A more user-friendly environment, fostering positive perceptions and loyalty among their customer base.

Back Office – Information Center Configuration

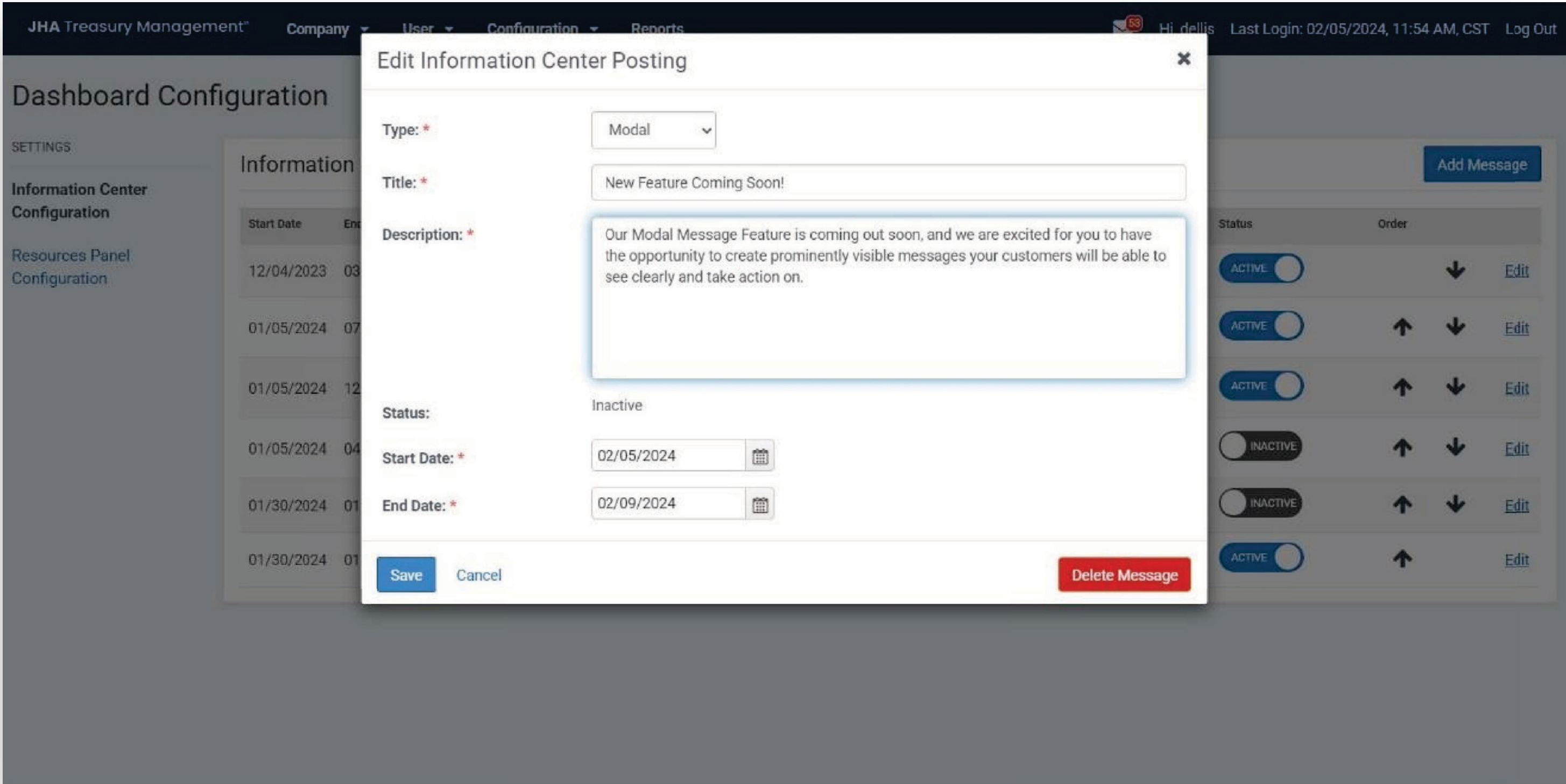


Within Back Office, two new types (Banner & Modal) have been added to the Information Center Configuration.

Type, Title, Description, Start Date (when a message will begin), and End Date (when a message will end) are required when adding an Information Center message.

The Status will need to be set to active to display a message. To update a message requires the status to be set to inactive. To prioritize or sequence messages in the Information Center widget, utilize the up/down arrows in the Order column.

Back Office Create Modal Message



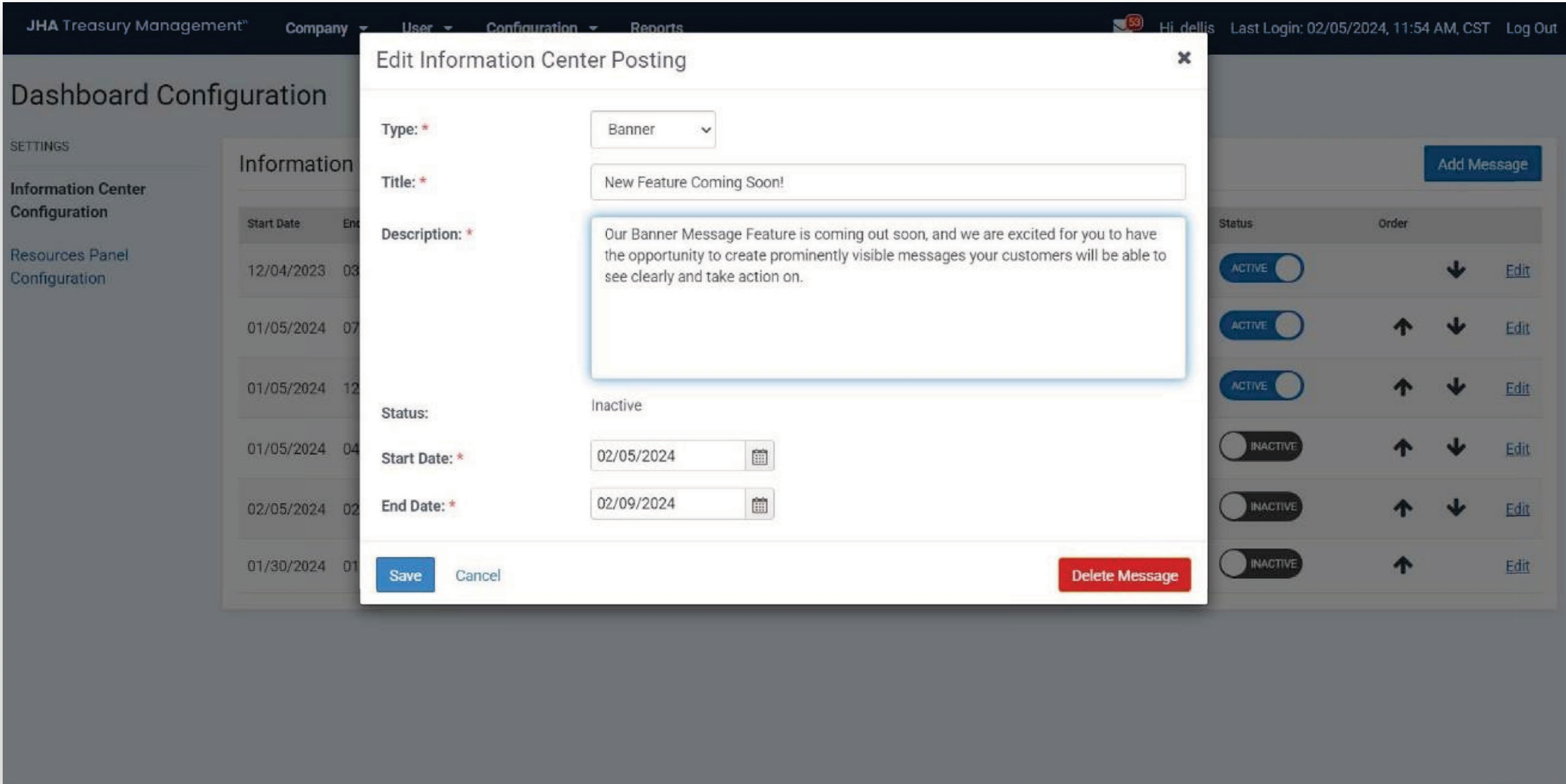
Select "Modal" type to create a modal message. Name the title of your message in the Title input field. Type the body of your message in the Description.

Next, select your start and end dates and then save your message.

The message will be displayed within the timeframe you've selected.

Banner & Modal Messages

Back Office Create Banner Message

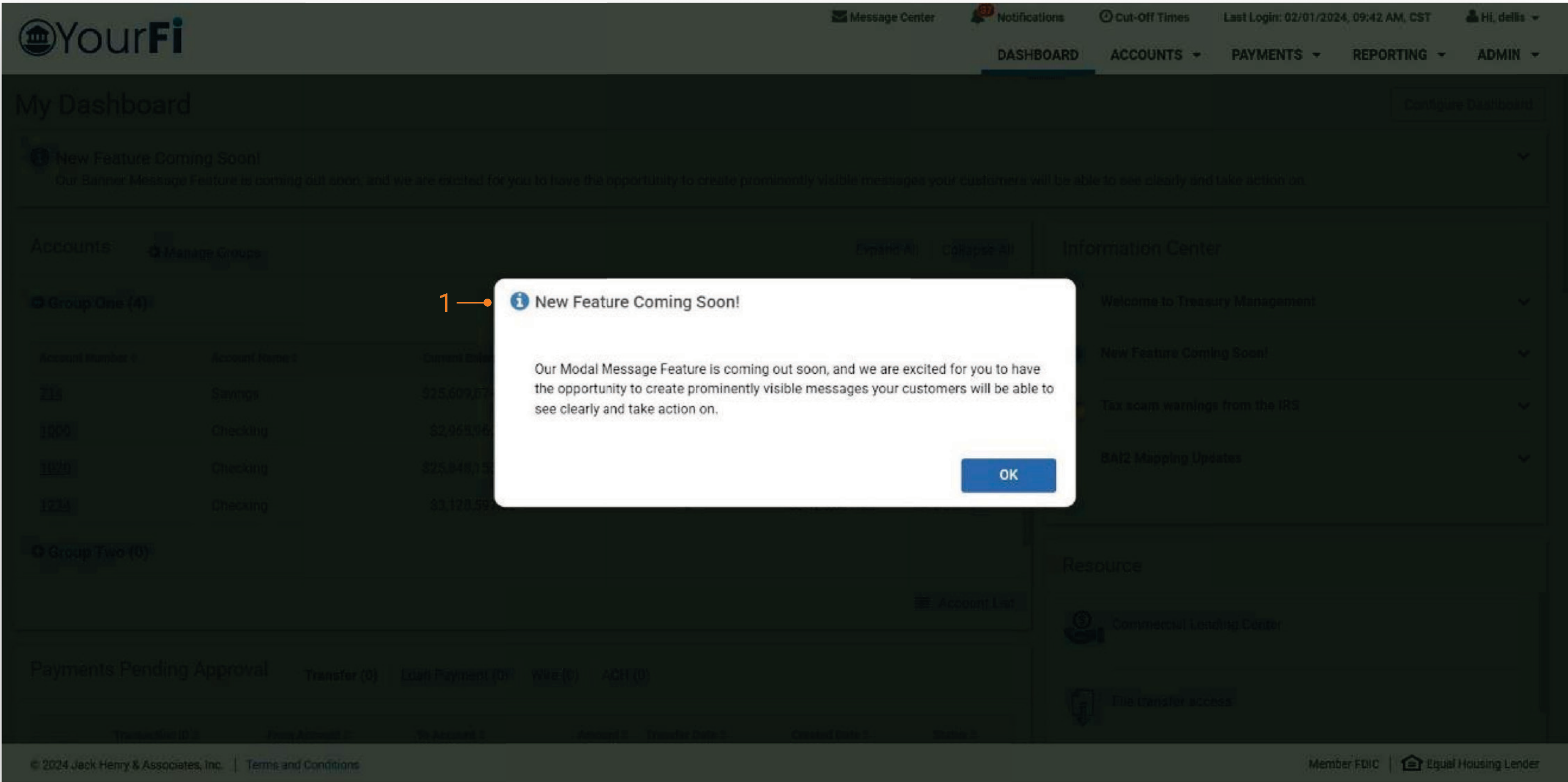


Select "Banner" type to create a banner message. Name the title of your message in the Title input field. Type the body of your message in the Description.

Next, select your start and end dates and then save your message.

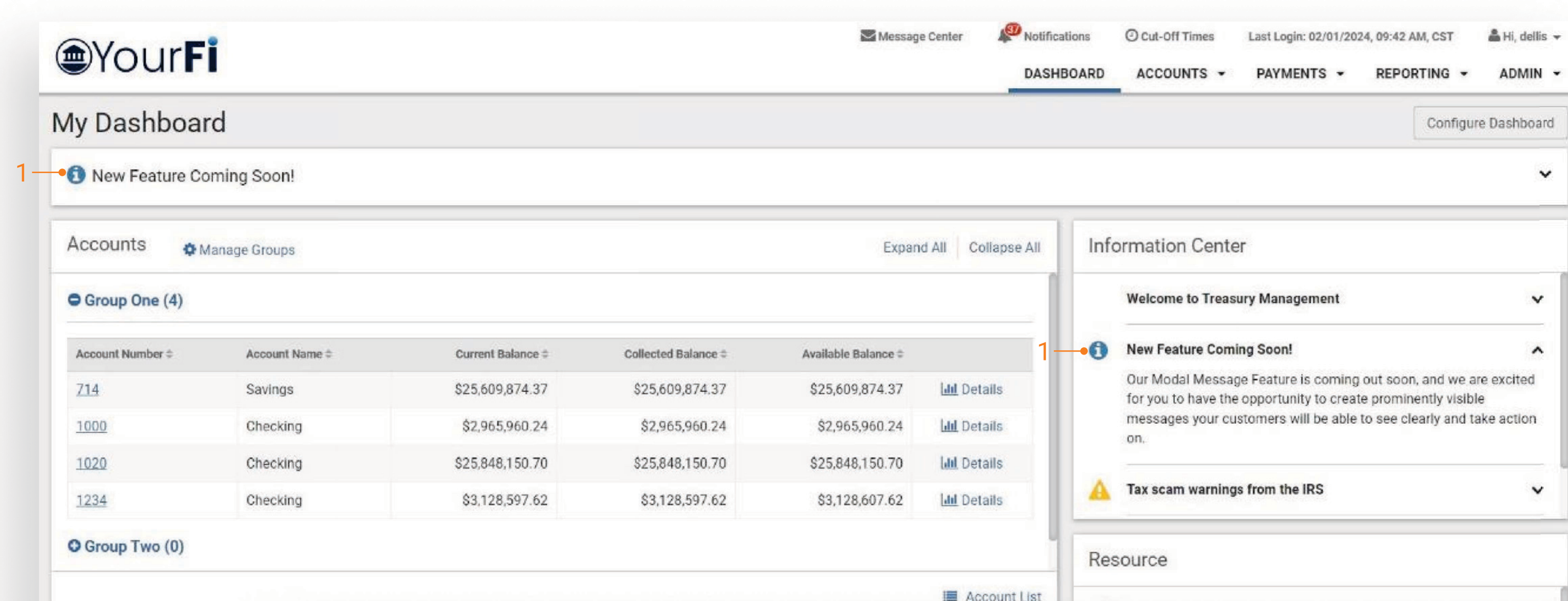
The message will be displayed within the timeframe you've selected.

Channel Modal Message at login



1 The modal message is available when a channel user logs into Treasury Management. This message type will require the user to acknowledge the message and will only display one time upon login. Messages selected to display as a modal will also display in the Information Center widget.

Dash & Information Center Banner Message



1 **Banner Messages** appear prominently at the top of the dashboard and within the Information Center window, with the ability to open or close the message.

