Quick Reference Guide

International ACH Payments

JHA Treasury Management™

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International ACH Payments

Overview: International ACH Transactions are credit or debit entries sent through the US ACH Network that involves a financial agency located outside of the United States. These transactions are identified by the use of the SEC Code IAT. Because of the involvement with foreign countries, these transactions are subject to the rules and regulations of the Office of Foreign Asset (OFAC) and the Bank Secrecy ACT (BSA) Travel Rule. Treasury Management offers the ability to send international payments to the Federal Reserve's FedGlobal supported countries of Mexico and Panama.

Benefits for the Banks?

- Offers additional payment capability to support the growing economies to businesses within the communities that you serve
- Alternative payment option to International Wires
- Specific user entitlements for International ACH Payments
- Enhanced Back Office Reports providing visibility into International Payments by selecting one, multiple, or all companies
- Ability to charge via Enhanced Account Analysis through a new billing counter that increments for each International ACH Payment

Benefits for Customers?

- · Ability to make lower cost payments to customers as their business grows in the global economy
- Users can create International ACH Payments by manually entering or uploading a NACHA File
- Search for International ACH Payments on the ACH Payment Activity page using a variety of filters
- When viewing the payment detail, a user can take the following actions: Edit Payments Entitled users can edit the payment details based on their partial or full edit entitlement Initiate International Payments Users can create another payment using the same payment details. Payment details can also be modified during payment review
- · Users can download International ACH Payments in a CSV, NACHA, and PDF formats
- Fraud risk point controls are available including authentication for create, edit, delete, and approve International ACH Payments

International ACH Payments

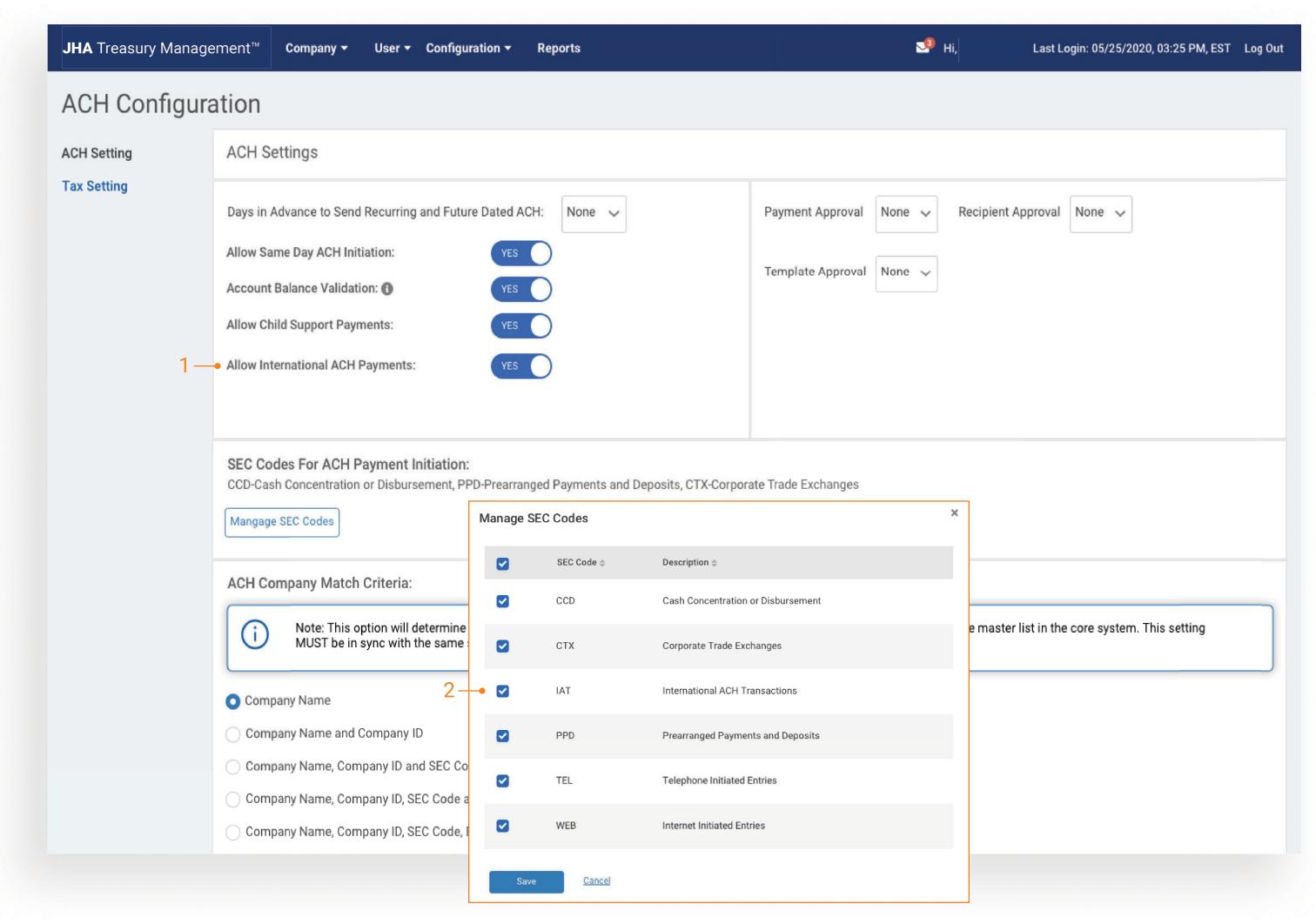
Overview: International ACH Payments offers the ability to upload a NACHA formatted file or manually create a one time or recurring debit and / or credit transaction. Treasury Management offers the ability to send international payments to the Federal Reserve's FedGlobal supported countries of Mexico and Panama. Also, International ACH payments can be re-initiated from the ACH Activity page in Treasury Management. Finally, there are specific user entitlements for International ACH available in the user setup.

Based on the Destination Country selected; the Foreign Exchange, Destination Currency and Account/Transaction Type will display the allowable options based on the rules and regulations of International ACH Payments.

Country	Foreign Exchange Indicator	Destination Currency	Account & Transaction Type Allowed		
Mexico	Fixed to Variable (FV)	MXN		Checking Credits Only Cr	
Panama	Fixed to Fixed (FF)	USD	Checking Credits Only	Savings Credits Only	Loans Credits Only



Back Office - Product Configuration



1 ACH Configuration

Allow International ACH Payments is enabled within the ACH Product Configuration. Once YES is selected, Create International ACH Payments will display in Channel for companies with Allow International ACH Payments enabled and if the user has the correct entitlements.

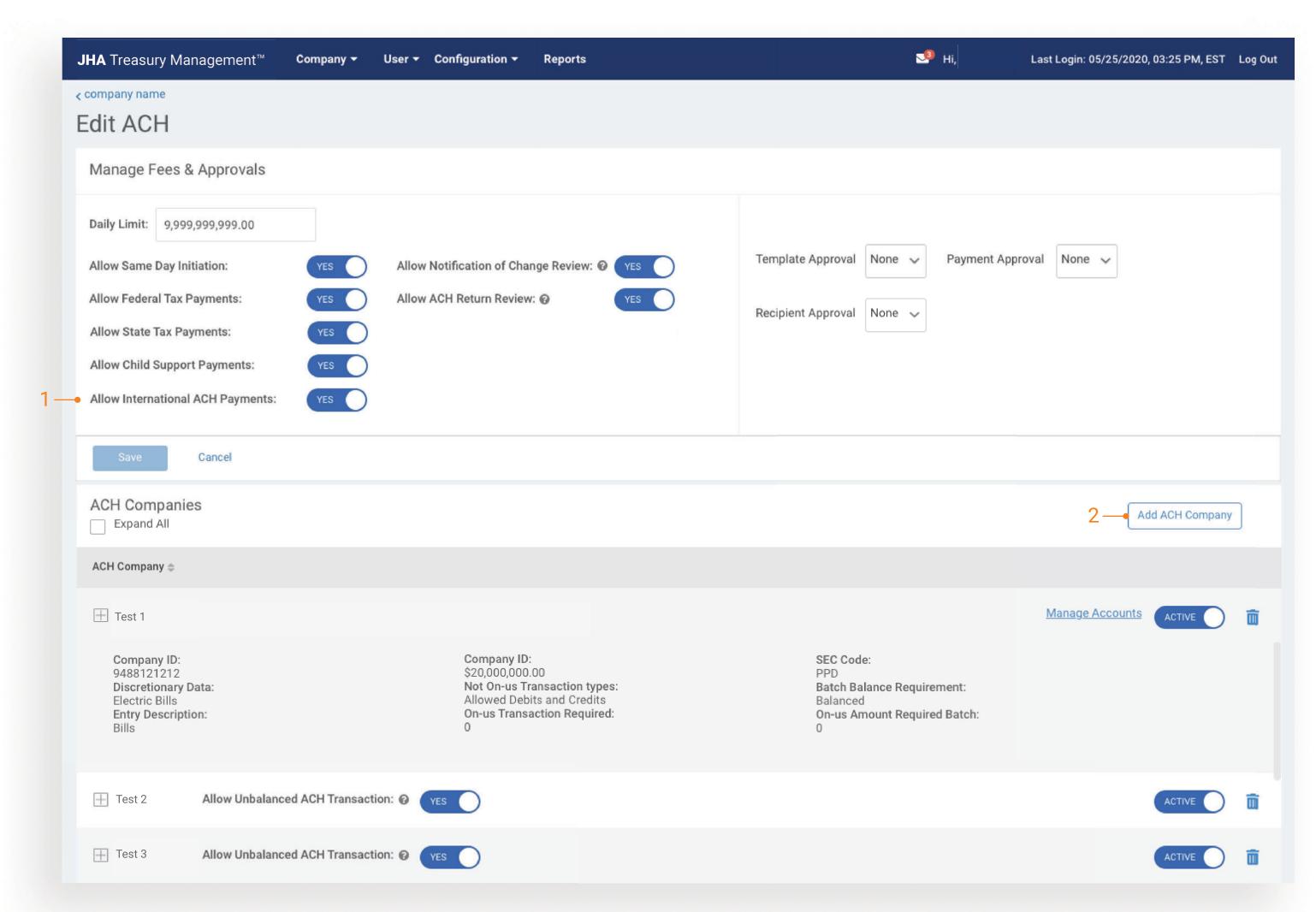
Tip: The Company Configuration can be modified while the Product Configuration setting is set to No. Once the Product Configuration is set to Yes, the changes to the company will be applied.

2 Manage SEC Codes

Once Allow International ACH Payments is enabled, access Manage SEC Codes and select IAT International ACH Transactions.



Back Office - Company Configuration



1 Company Configuration

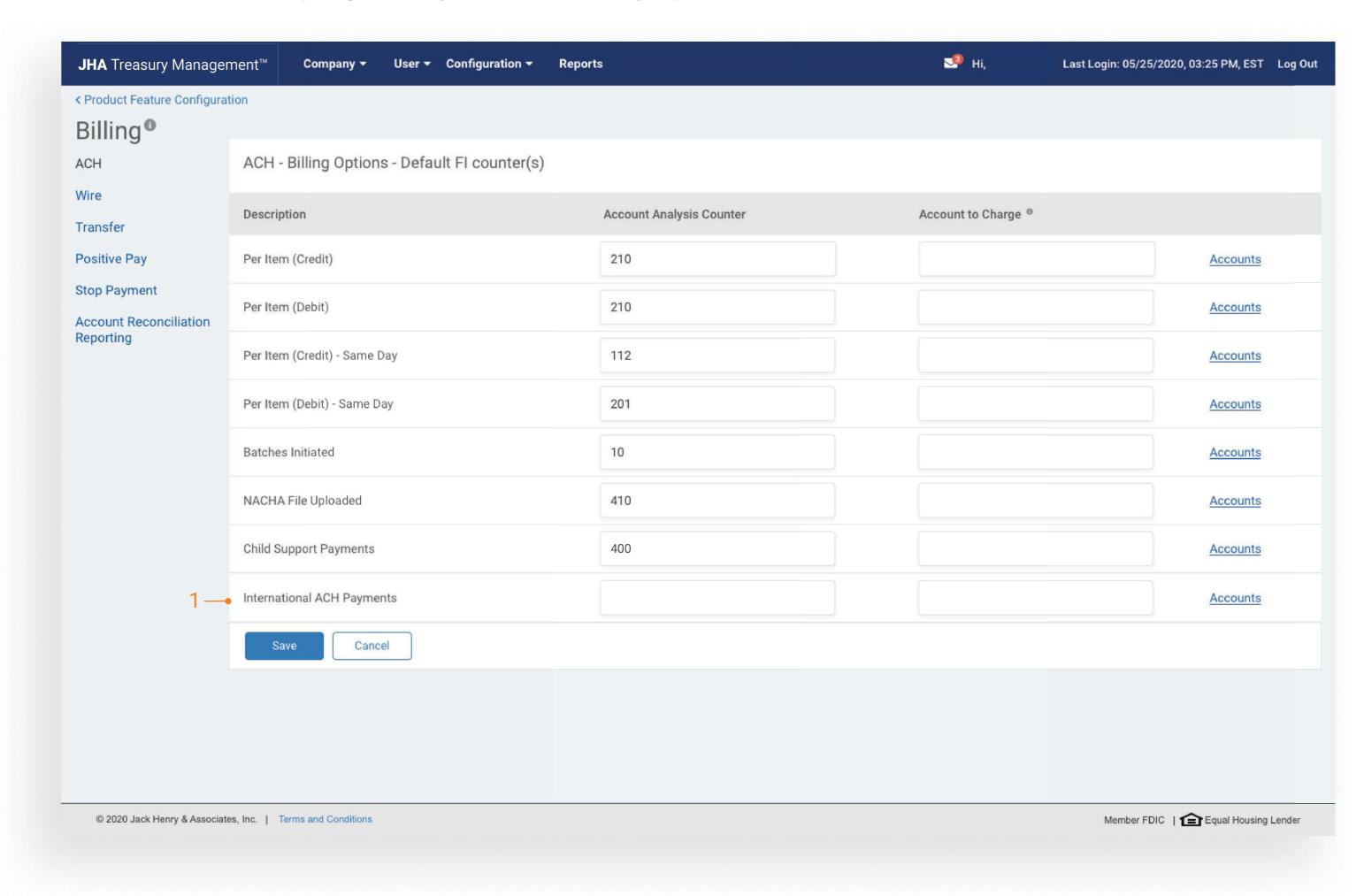
To enable International ACH Payments for a company, navigate to ACH Product Settings and select Yes for Allow International ACH Payments.

2 ACH Companies

Select Add ACH Company to setup an ACH Company for International ACH Payments.



Back Office - Company Configuration - Billing Options

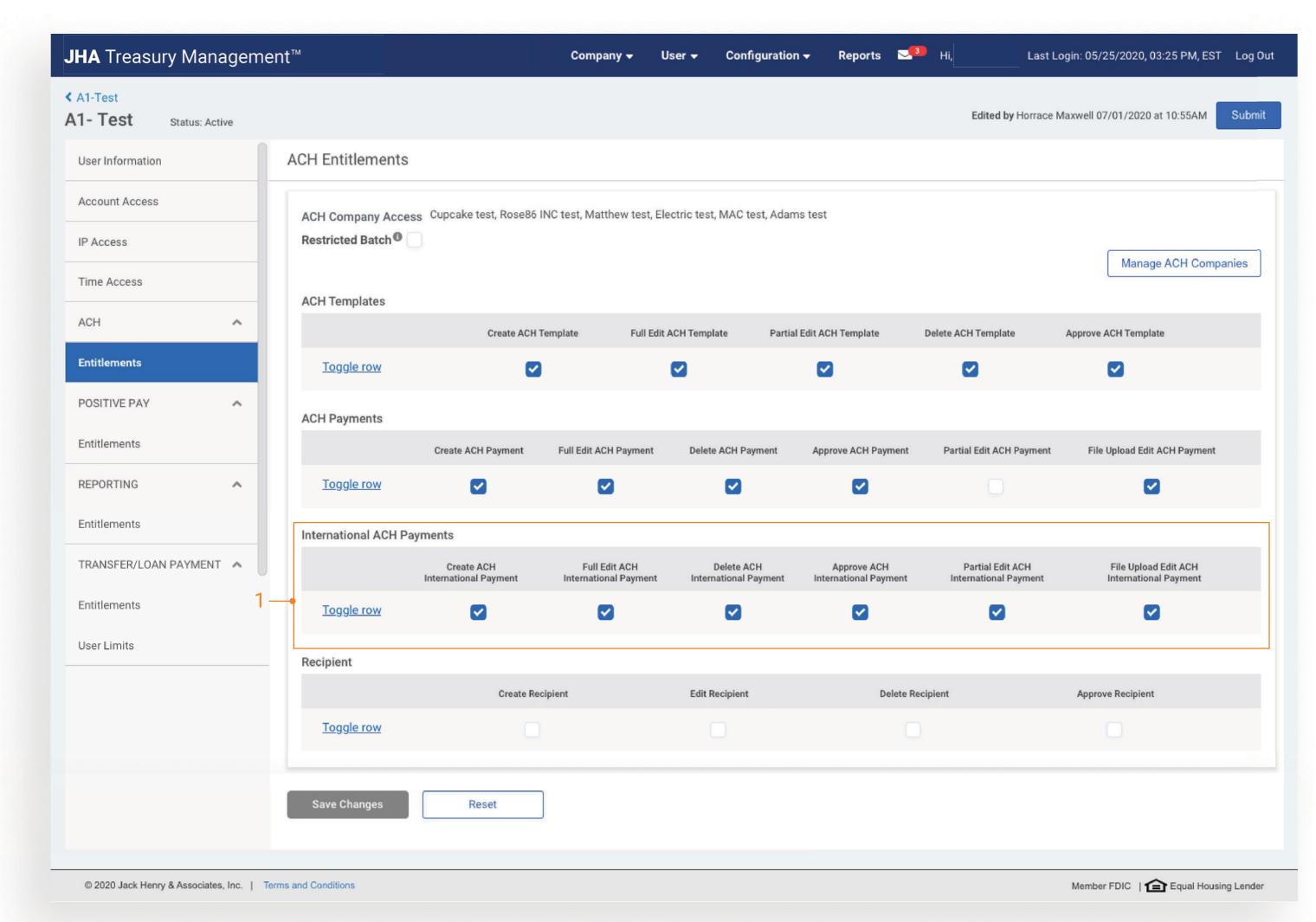


1 Company Billing Options

Establish Account Analysis Counter and Account to Charge for International ACH Payments initiated.



Back Office - Company User Entitlements



1 International ACH User Entitlements

Establish International ACH specific entitlements for users.

Create: Allows the user to create an International ACH Payment

Full Edit: Allows the user to edit the entire payment

Delete: Allows the user to delete a payment

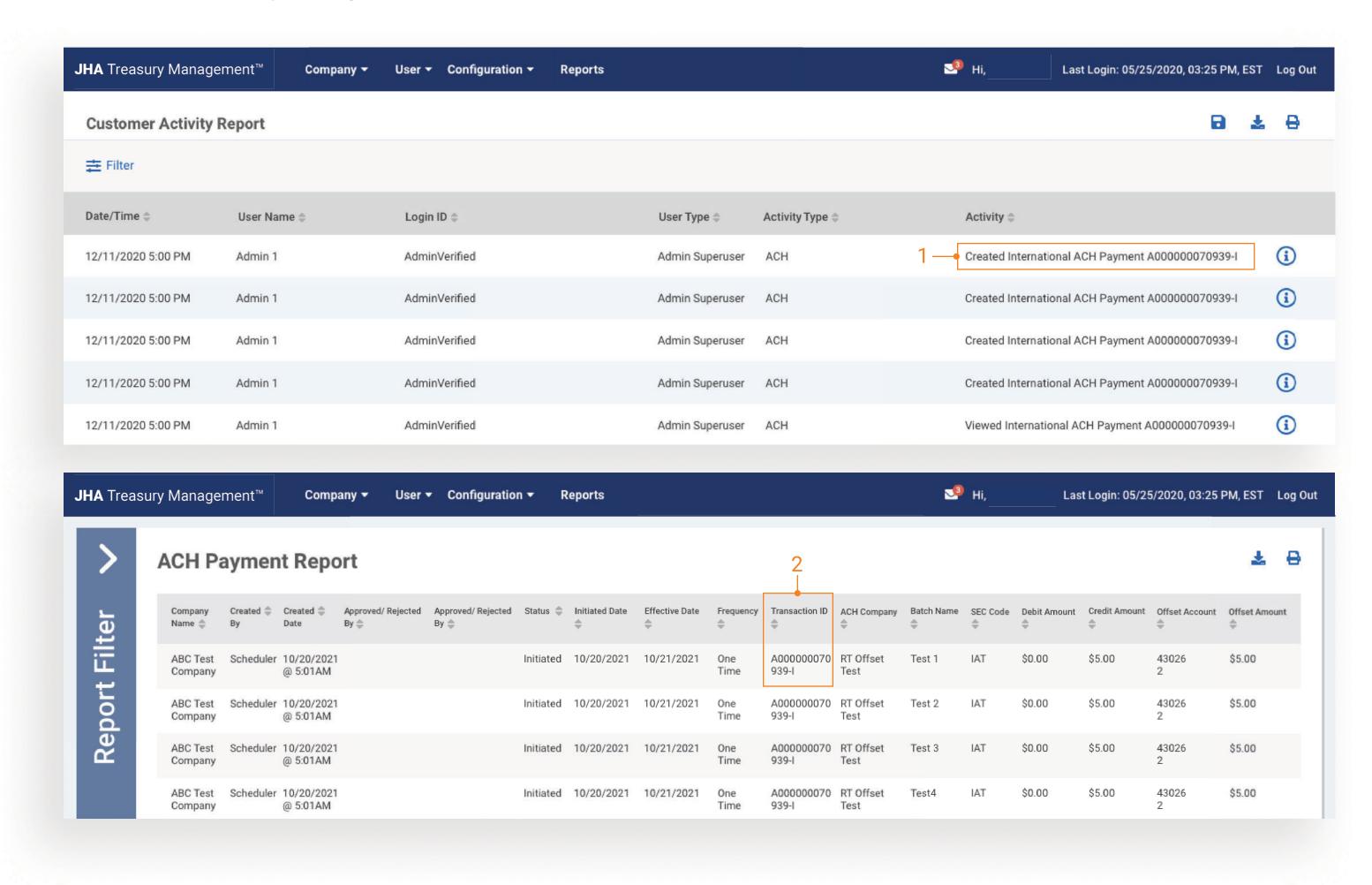
Approve: Allows the user to approve a payment that was initiated by another user

Partial Edit: Allows the user to only change the Recipient Amount

File Upload Edit: Allows the user to edit a NACHA file uploaded



Back Office - Reporting



1 Customer Activity Report

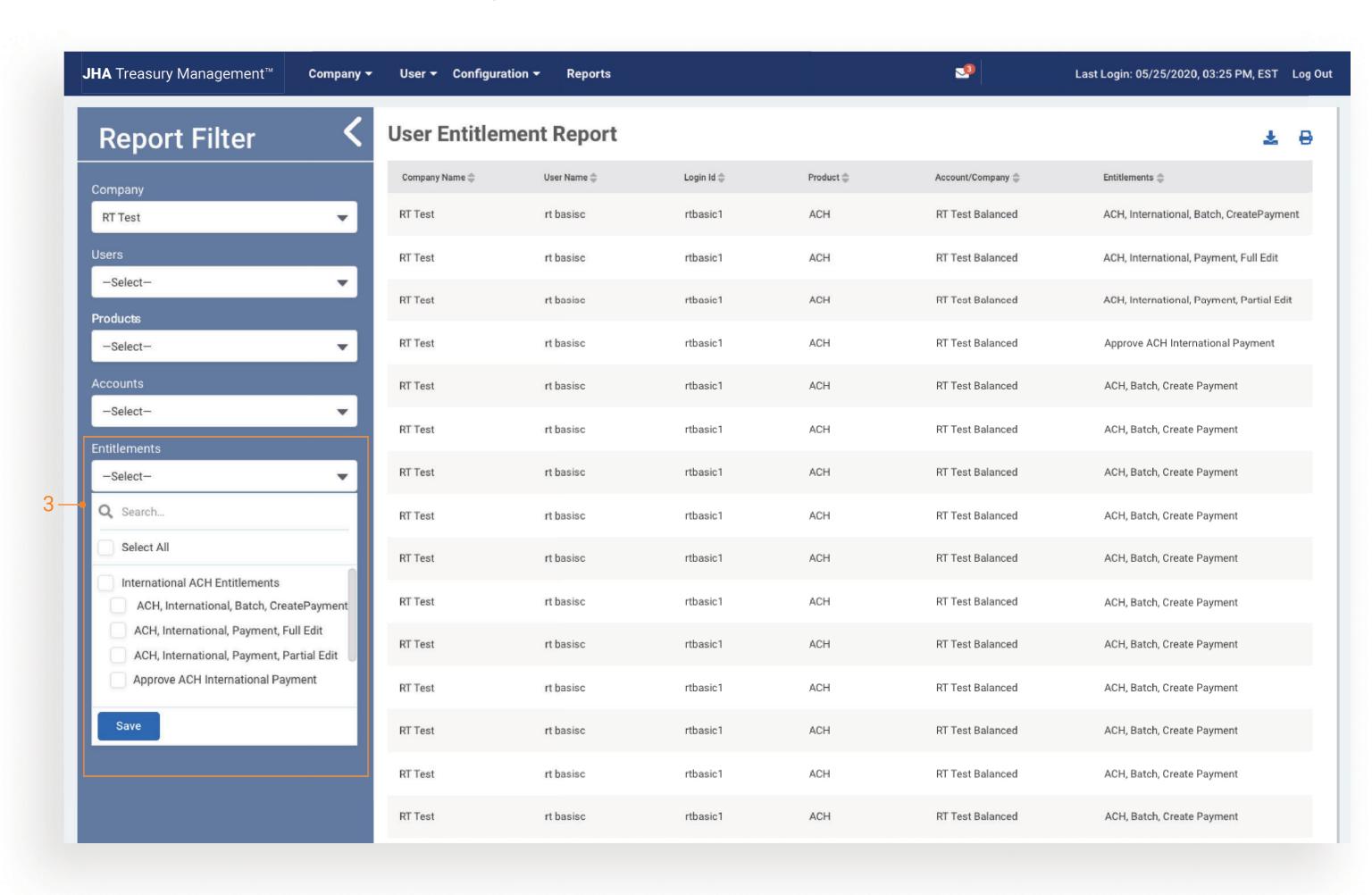
Displays user activity related to International ACH Payments.

2 ACH Payment Report

Access to view ACH Payments related to International Payments. International ACH Payments are identified by the -I at the end of the Transaction ID. In addition, IAT under SEC Code will identify International ACH Payments.



Back Office – User Entitlement Report

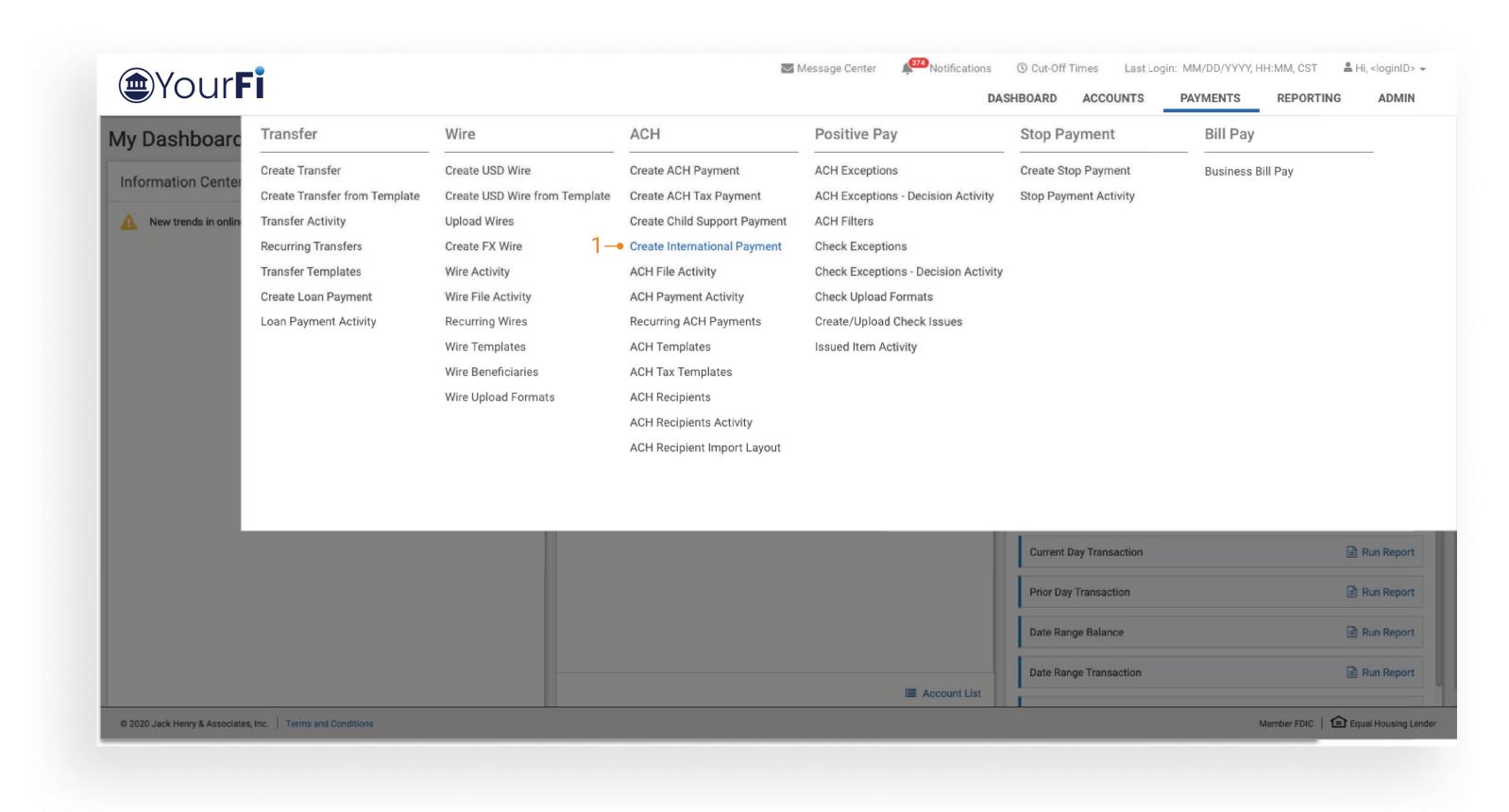


3 User Entitlement Report

Access the Entitlements filter which allows the user to select specific International ACH entitlements.



Channel – Create Payment from Main Menu

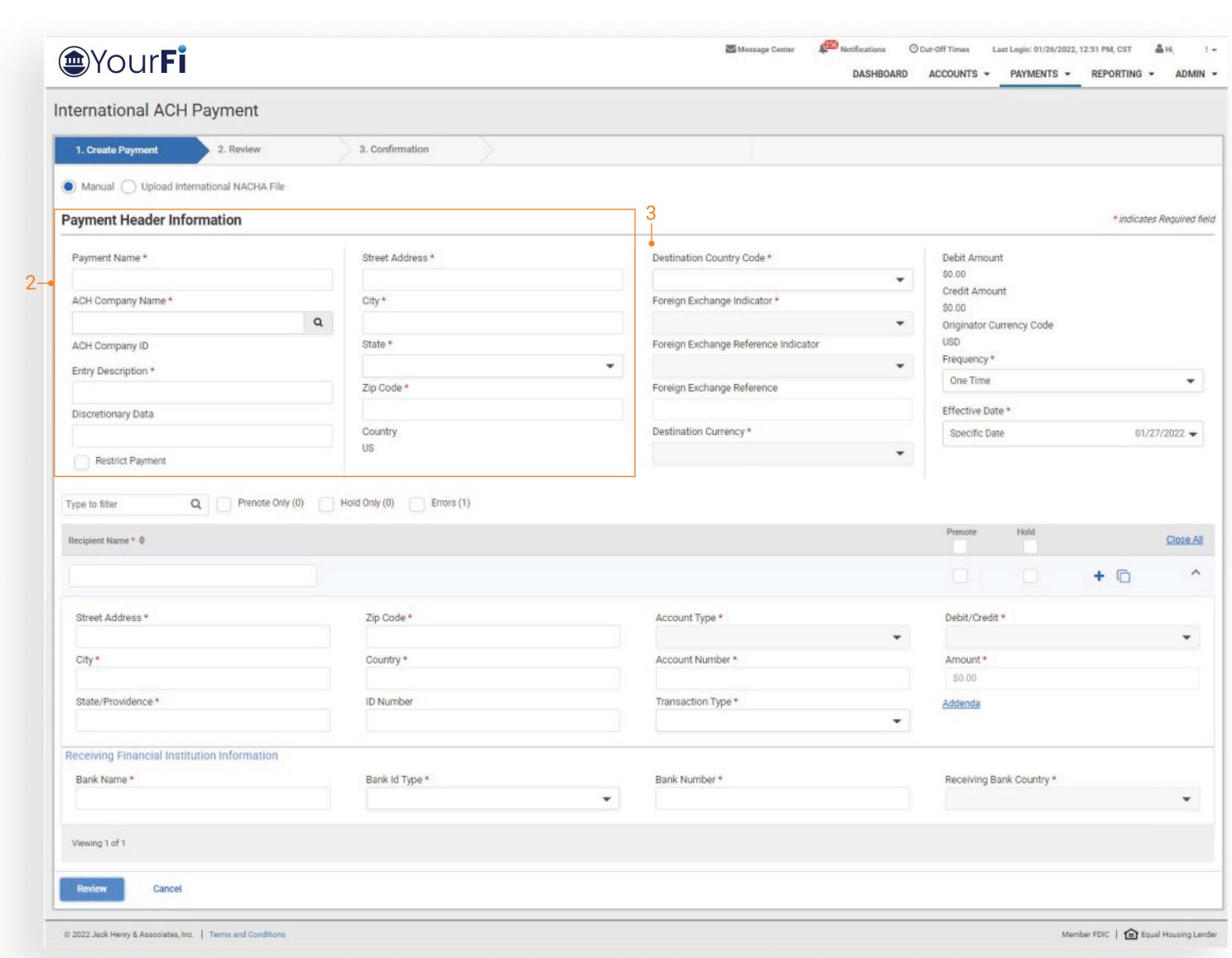


1 Create International Payment

To create a payment, select Create International Payment from the Payments menu.



Create International ACH Payment – Start Point



2 Payment Header Information

Complete the following fields:

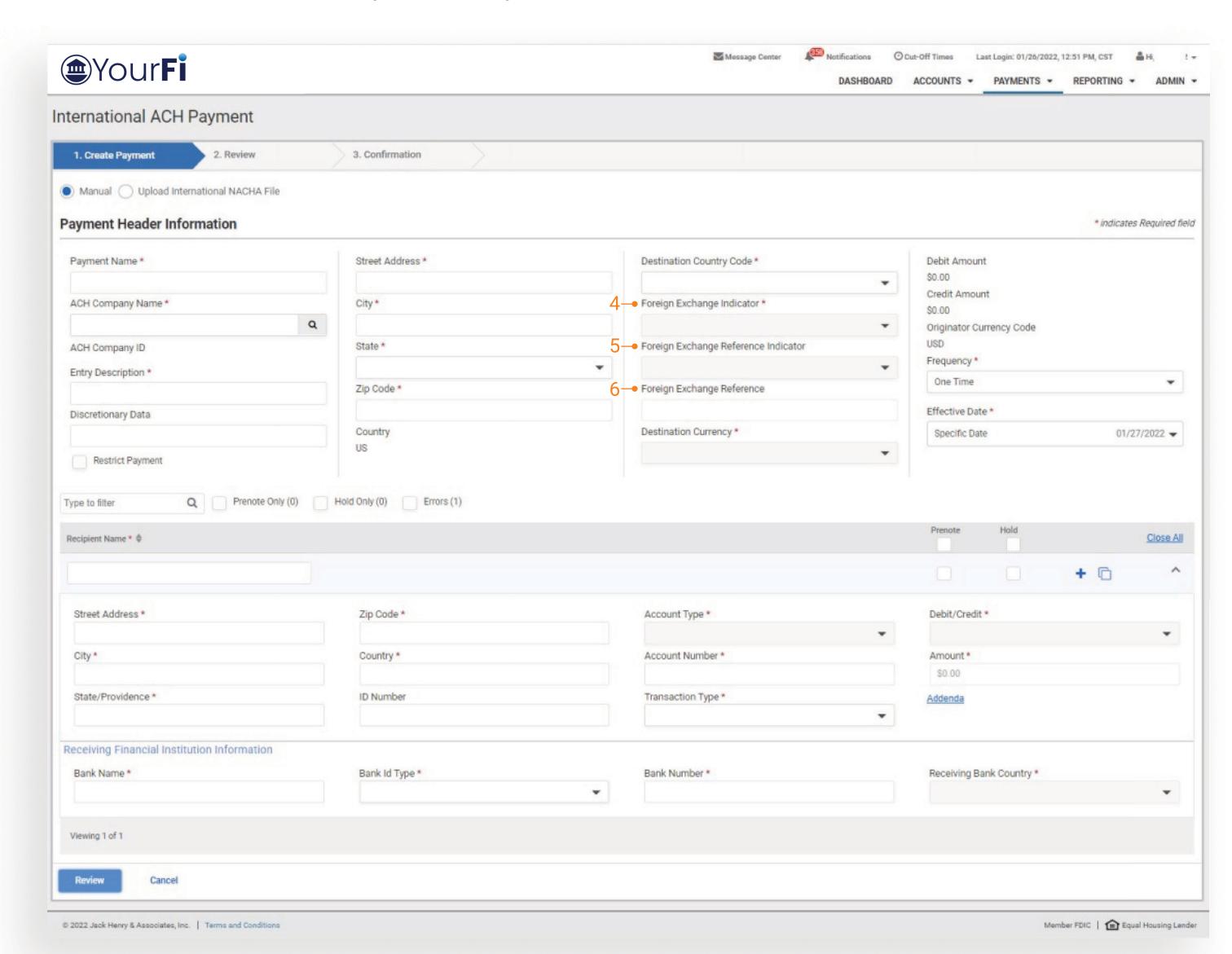
- Payment Name
- ACH Company Name & ID
- Entry Description & Discretionary Data
- Originator's address, city, state & zip code

3 Destination Country Code

Select from the dropdown to identify the country receiving the payment.



Create International ACH Payment – Payment Header



4 Foreign Exchange Indicator

Select one of the following options from the dropdown:

- FF Fixed to Fixed (USD to USD)
- FV Fixed to Variable (USD to Foreign Currency)

Options are dependent upon the Destination Country selected.

5 Foreign Exchange Reference Indicator

If FV is selected as the Foreign Exchange Indicator, select one of the following options:

- 1 Foreign Exchange Rate
- 2 Foreign Exchange Reference Number
- 3 None

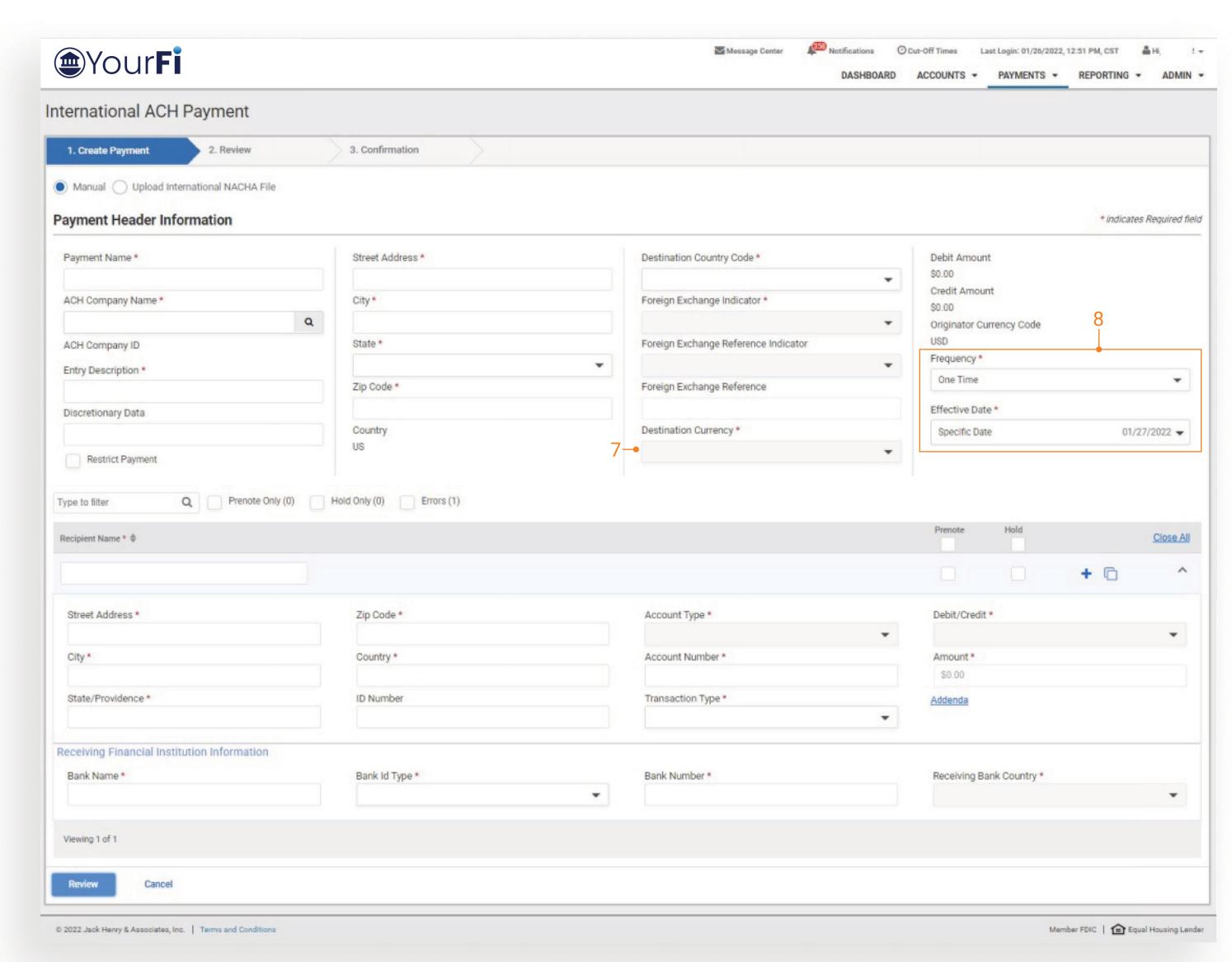
6 Foreign Exchange Reference

Enter the foreign exchange rate to execute the exchange conversion or another reference to the foreign exchange transaction.

For current exchange rates visit https://frbservices.org/app/fedachfx/home.html



Create International ACH Payment – Payment Header



7 Destination Currency

Select from the dropdown to identify the currency denomination in which the entry is to be received in.

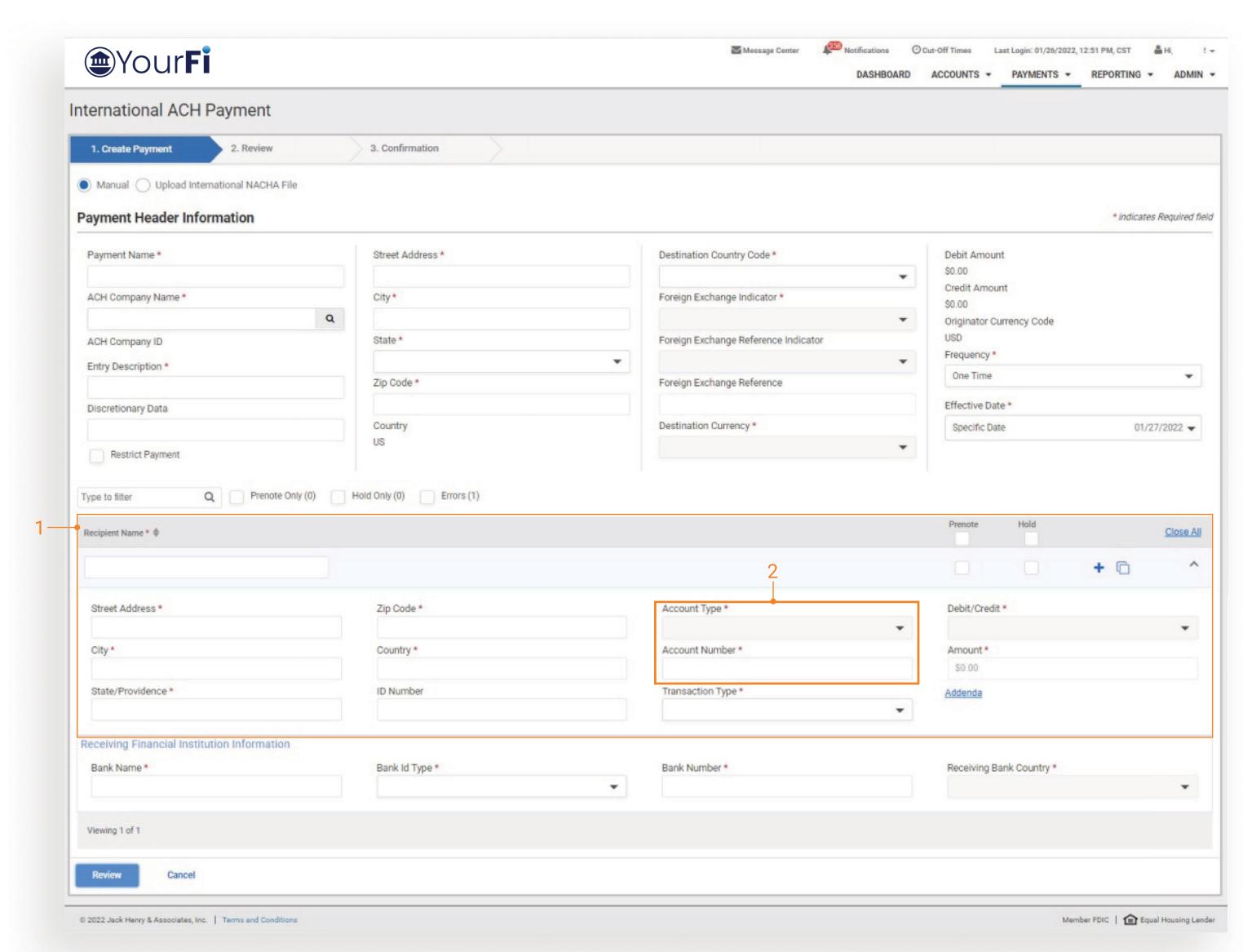
Dependent on the Destination Country selected in the Payment Header Information, the following options will display:

Mexico MXN Panama USD

8 Frequency and Effective Date

Same Day ACH is not allowed for International Payments.





1 Recipient Information

The recipient is the individual and / or corporation that is either receiving the credit or who will be debited.

Complete the following fields:

- Recipient Name, Street Address, City, State/Providence, Zip
- Code and two-digit Country Code
- ID Number (optional)

2 Account Type and Account Number

The following options are available in the dropdown based on the Destination Country selected in the Payment Header Information:

Destination Country Availability

Mexico

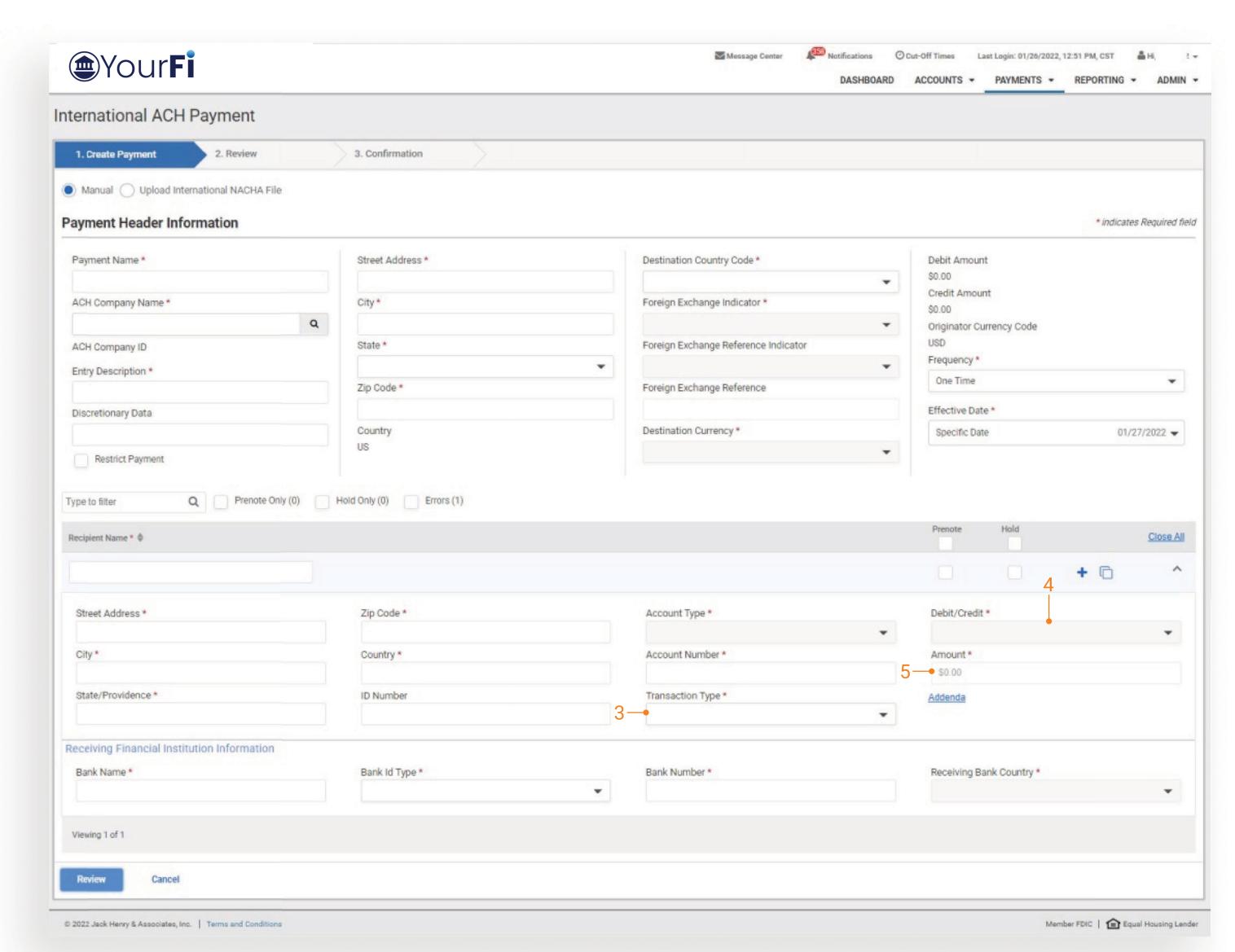
Panama

Account Type Options

Checking / Savings

Checking / Savings / Loan





3 Transaction Type

Select from the following options:

ANN - Annuity PEN - Pension

BUS - Business/Commercial REM - Remittance

DEP - Deposit RLS - Rent/Lease

LOA - Loan SAL - Salary/Payroll

MIS – Miscellaneous TAX - Tax

MOR - Mortgage

4 Debit/Credit

Each country has established regulations regarding if debit or credit transactions are allowed and for what account type.

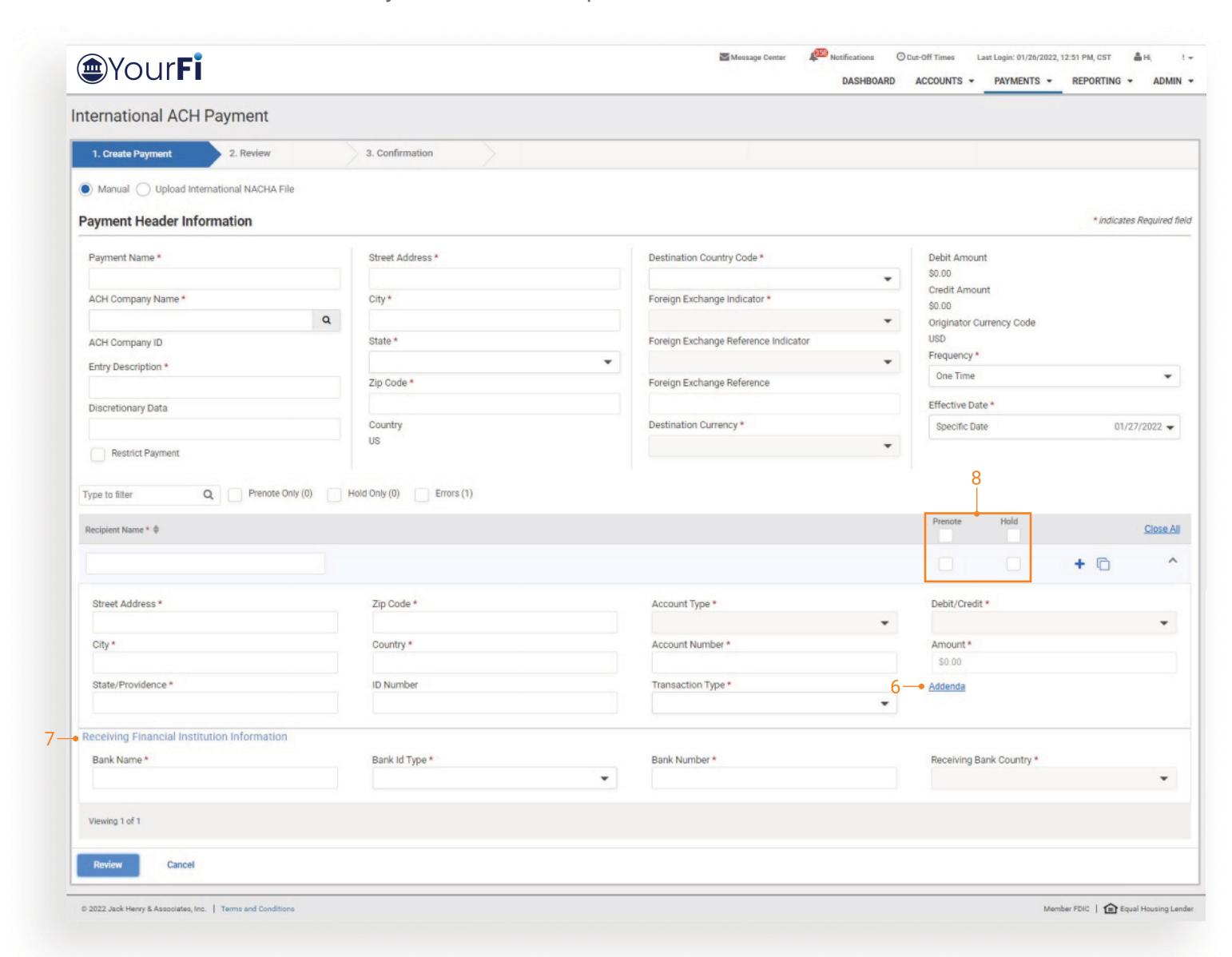
Because of this, the Debit/Credit dropdown displays the following options based on the Destination Country selected in the Payment Header and the Account Type selected.

DestinationAccount TypeDebit or CreditCountry SelectedSelectedOptionsMexicoChecking or SavingCredit onlyPanamaChecking/Savings/LoanCredit only

5 Dollar Amount

Dollar Amont is a recquired field. Users must specify the dollar amount for each recipient transaction.





6 Addenda

Each recipient is allowed to have two optional lines of freeform addenda. There is an 80-character maximum per line. Select **Addenda** to enter this information.

7 Receiving Financial Institution Information

Complete the following fields:

- Enter the Bank Name
- Select the Bank ID Type: Options are 01 National Clearing,
- 02 BIC Code and 03 IBAN

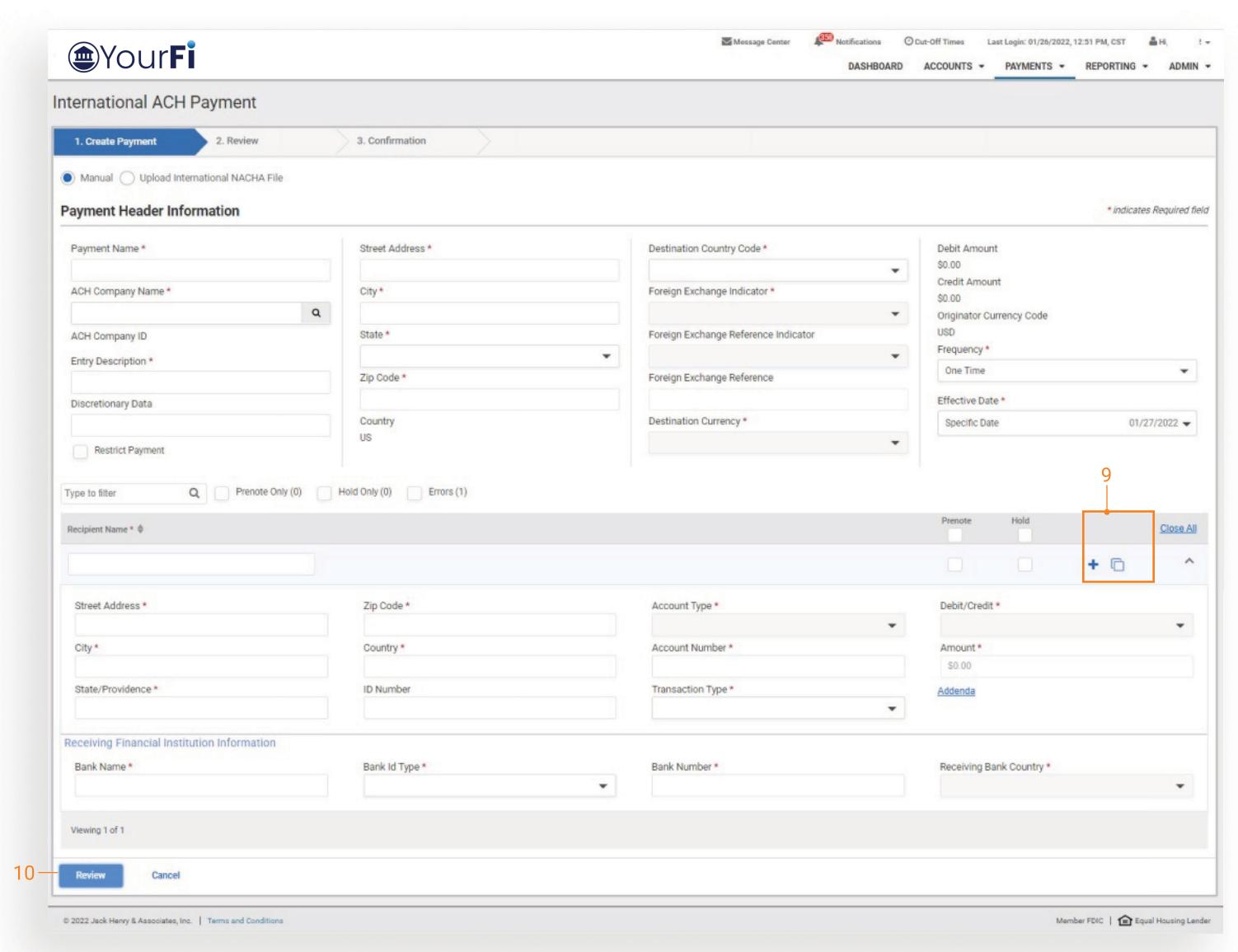
TIP: Verify payment instructions from the receiving institution before selecting a Bank ID Type.

8 Prenote and Hold

Please check with the Receiving Financial Institution to verify prenote transactions are accepted.

Selecting the Hold checkbox retains the Recipients information but does not include the Recipient when the transaction is sent out.





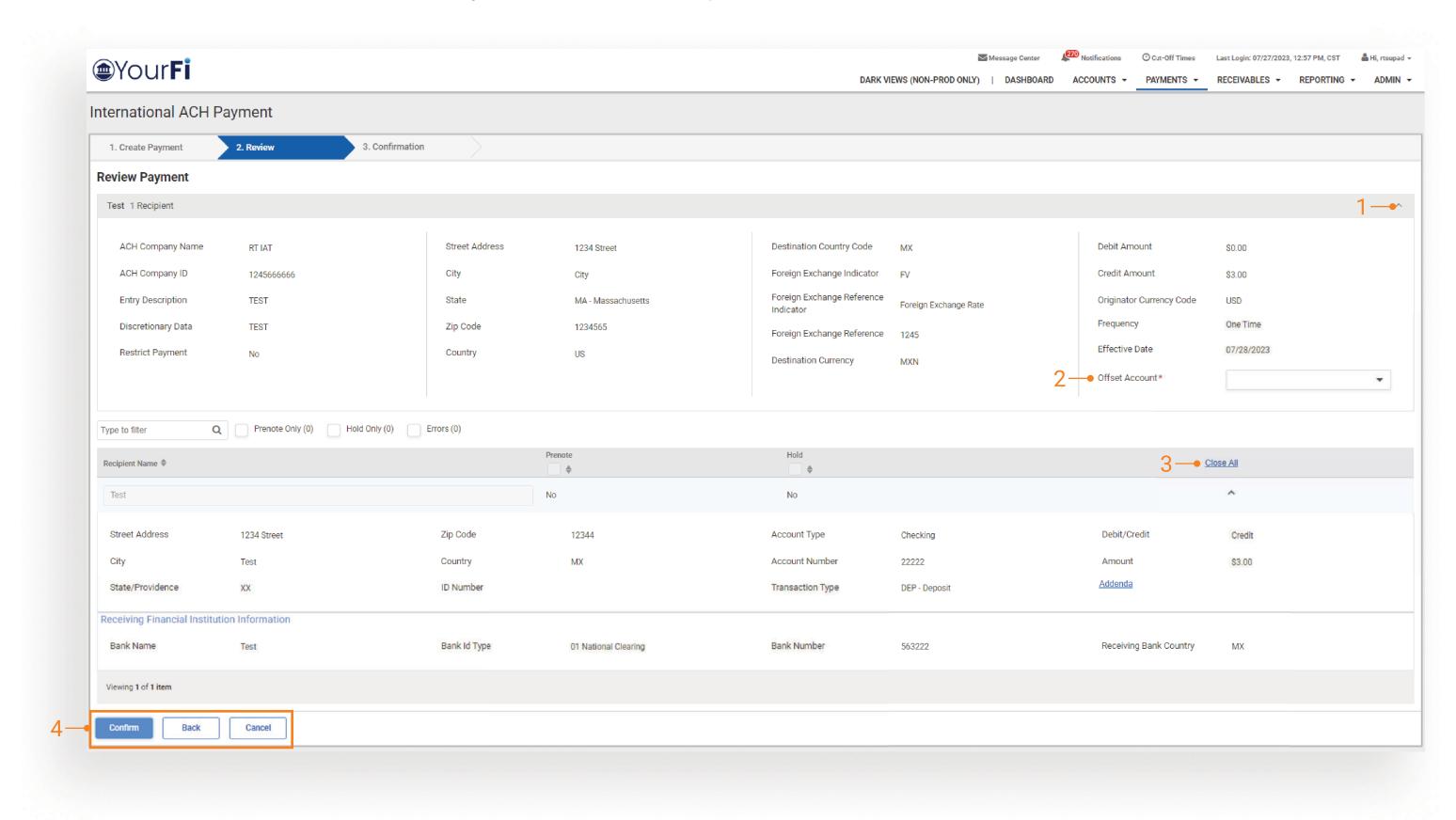
9 Add, Delete and Copy Recipient

- To Add additional recipients, select the plus sign icon
- To **Delete** a recipient, select the trash can icon (Icon appears when a full record is present.)
- To **Copy** a recipient, select the copy icon. This copies the current recipient into a new recipient

10 Review

Once all the required fields have been completed, select Review to review payment and select Offset Account.





1 Expand or Minimize

Select the arrow to display or not display Payment Header Information.

2 Offset Account

The Offset Account is the internal account to debit or credit the offset amount of the batch. Type or select the search icon to display a list of available accounts. Then select the correct account number.

Dependent on the ACH Company setup, an account number maybe prepopulated and cannot be changed.

3 Open All or Close All Recipients

Select **Open All** or **Close All** to display or not display recipient information.

If Close All is selected, the recipient's name still appears.

4 Confirm, Back and Cancel

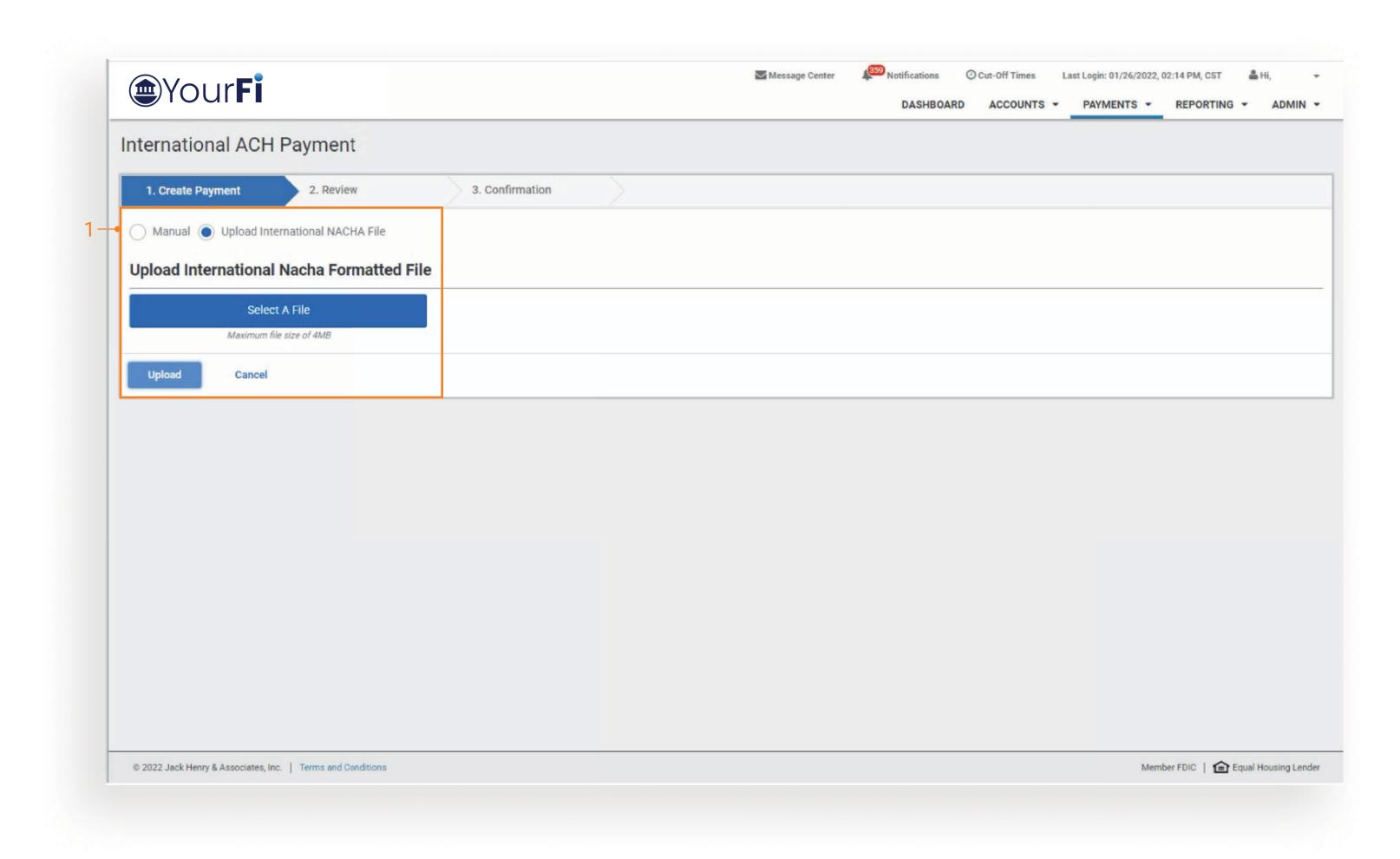
Select Confirm to initiate the payment

Select **Back** to return to the Add Recipient page where edits to the recipient may be made

Select **Cancel** to cancel the entire payment (any completed fields are not retained)



Channel - Create International ACH Payment - Upload NACHA File

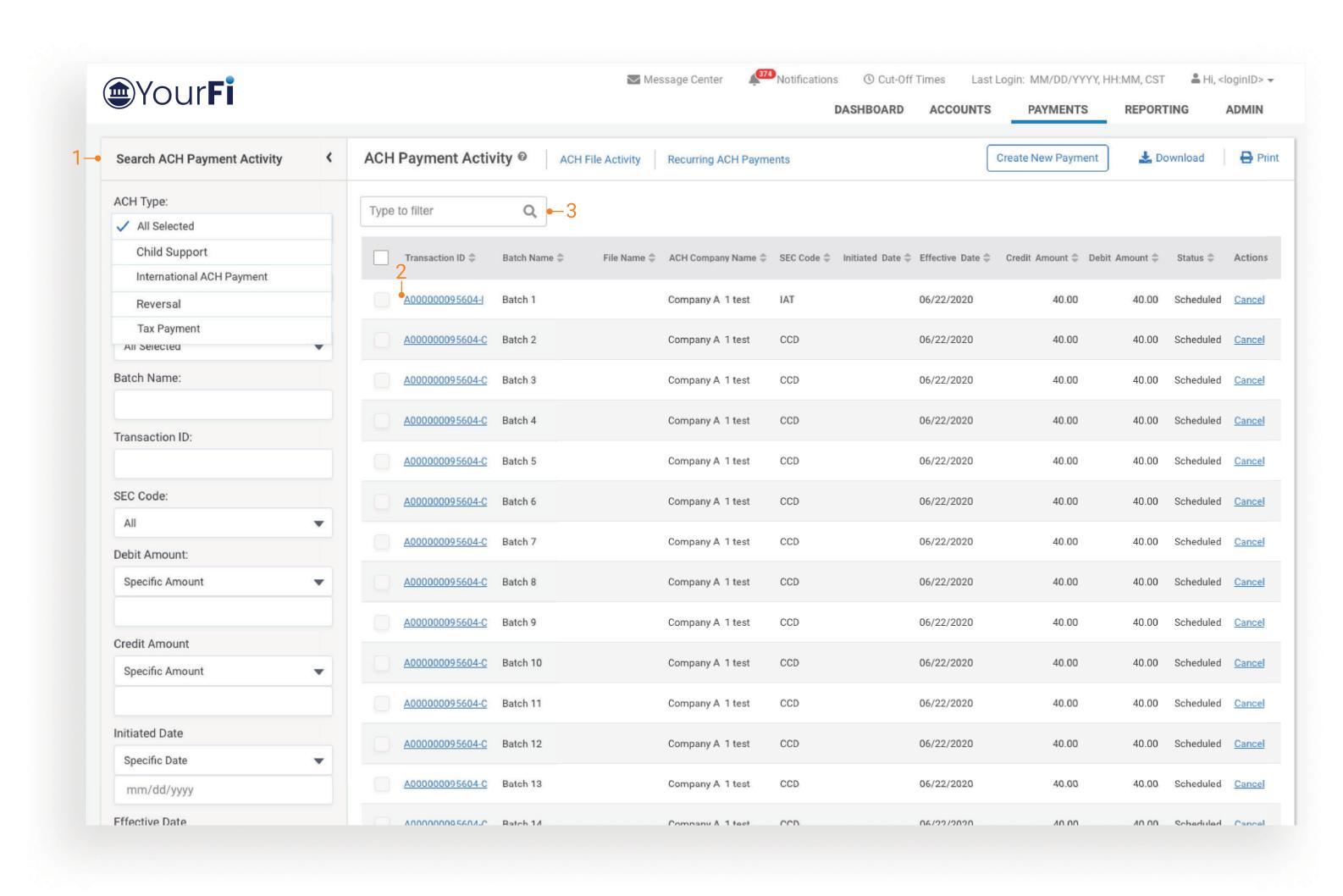


1 Upload International NACHA File

To upload a NACHA formatted file, select the Upload International NACHA File button. Select a file and then select **Upload**. Once uploaded, select the Offset Account and Effective Date on the review page, then select **Confirm**.



Channel - ACH Payment Activity



1 Search ACH Payment Activity - ACH Type

To display only International ACH Payments, select **Search ACH Payment Activity**. In the ACH Type dropdown, select
International ACH Payment. Complete additional filters if
needed then select Search at the bottom of the page.

2 Transaction ID

To view details of the payment, select the Transaction ID.

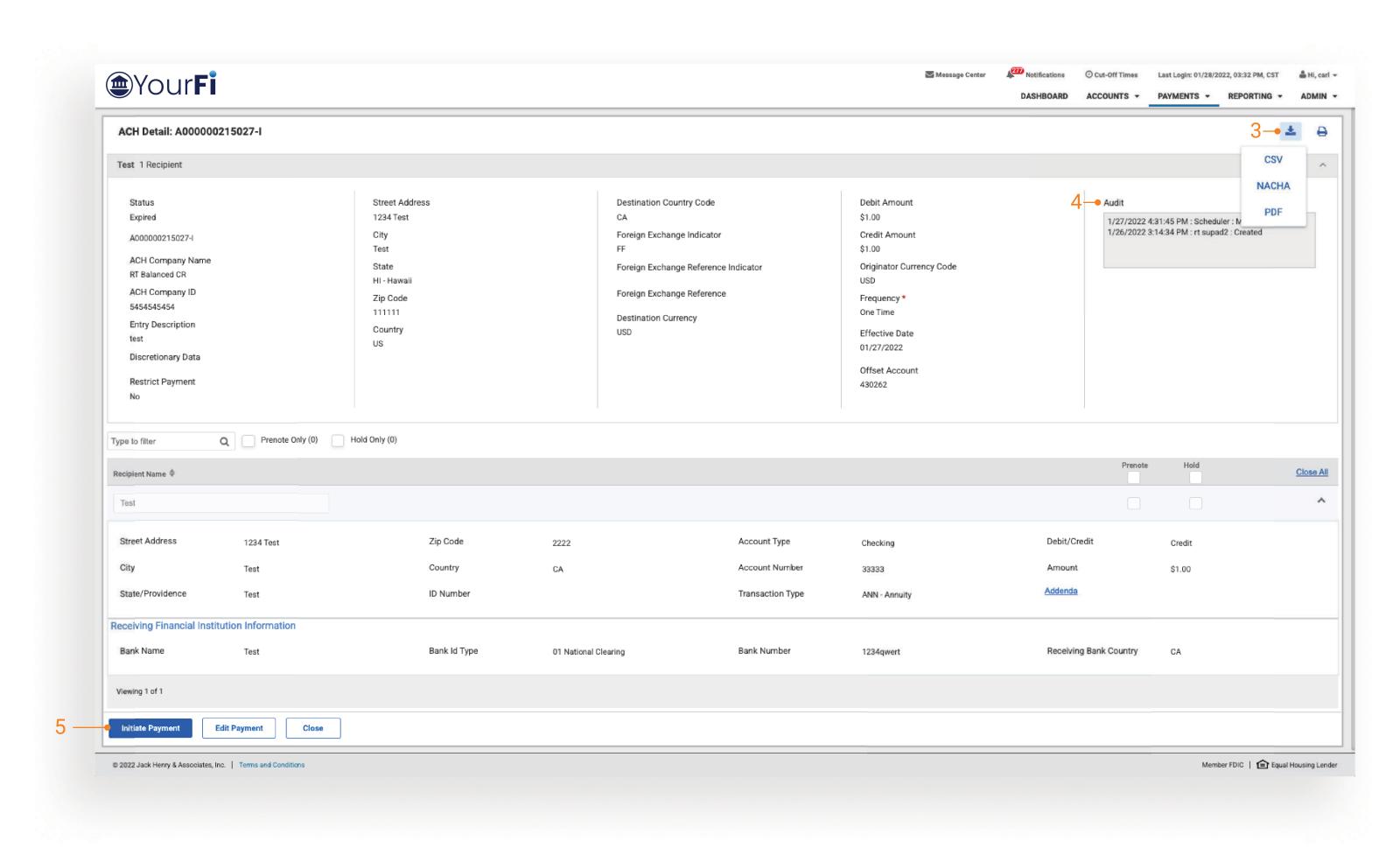
International ACH Payments can be identified by the -I at the end of the Transaction ID.

3 Type to Filter

Search for a specific transaction by entering payment information or entering a character/numeric string. The Type to Filter will search across all columns looking for a match on the string of data whether at the beginning, middle, or end of the field.



Channel - ACH Payment Detail



3 Download Payment Details

Options include CSV, NACHA and PDF.

4 Audit

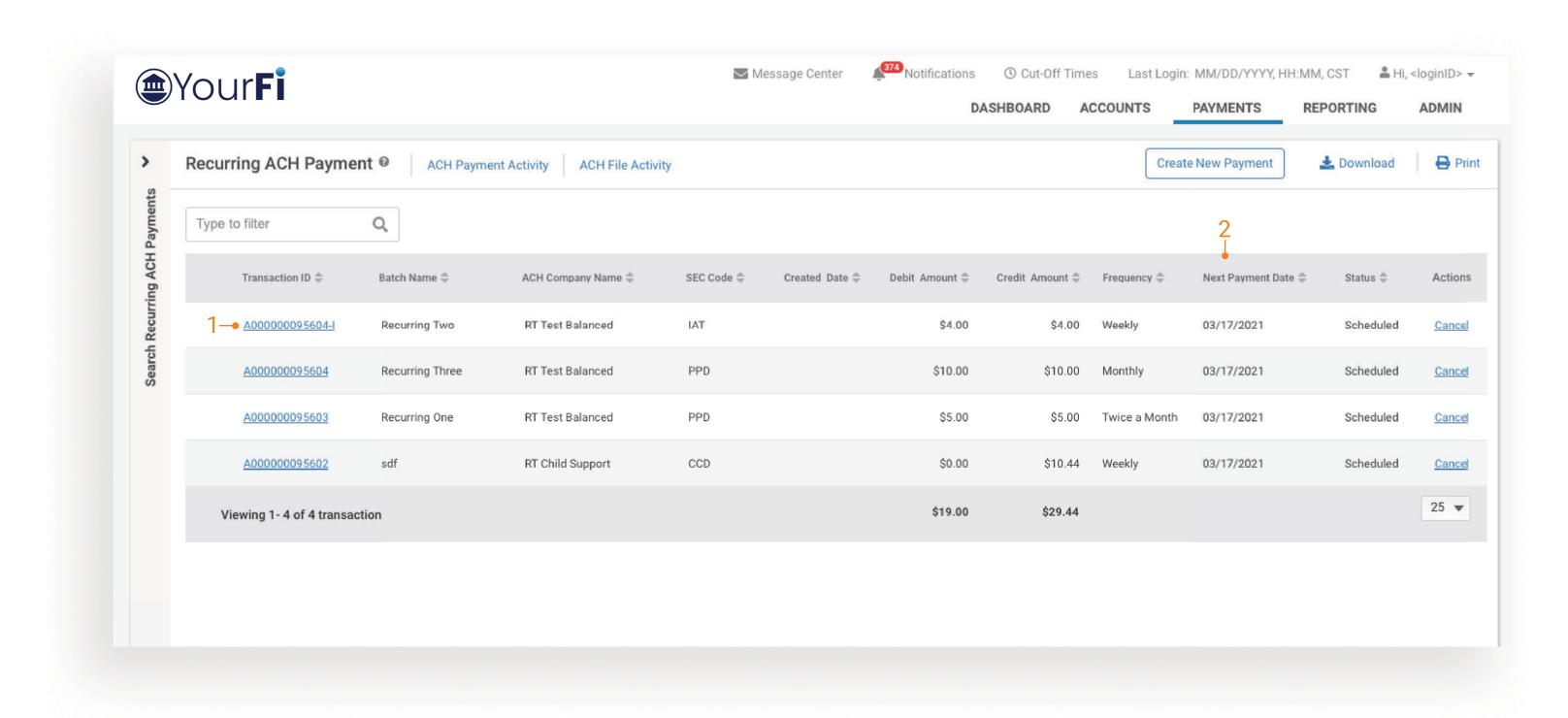
Users have the ability to review an audit log which provides user information associated with the appropriate action along with the date and timestamp.

5 Initiate Payment

Select to create a new International ACH Payment, fields are pre-filled using the payment information from the previous payment.



Channel - Recurring ACH Payment



1 Recurring ACH Payments

To view and / or edit a recurring International ACH Payment, select Payments – Recurring ACH Payments.

A list of all recurring ACH Payments display International

A list of all recurring ACH Payments display. International ACH Payments can be identified by the -I at the end of the Transactions ID or by an IAT SEC code.

2 Next Payment Date

Next Payment Date indicates the next payment date in the recurring series. In addition, the individual payment will display on the ACH Payment Activity page.